

Artificial intelligence in blood donation management:

Implementation of an automated and efficient system to optimize the call for donors in three hospitals of Catalonia

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BANC DE SANG
I TEIXITS

/Salut

SWISSTRANSFUSION

CONGRÈS ANNUEL 2024

5 and 6 September
Neuchâtel, Suisse



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No disclosure

**I have no actual or potential conflict of
interest in relation to this congress or
this presentation**



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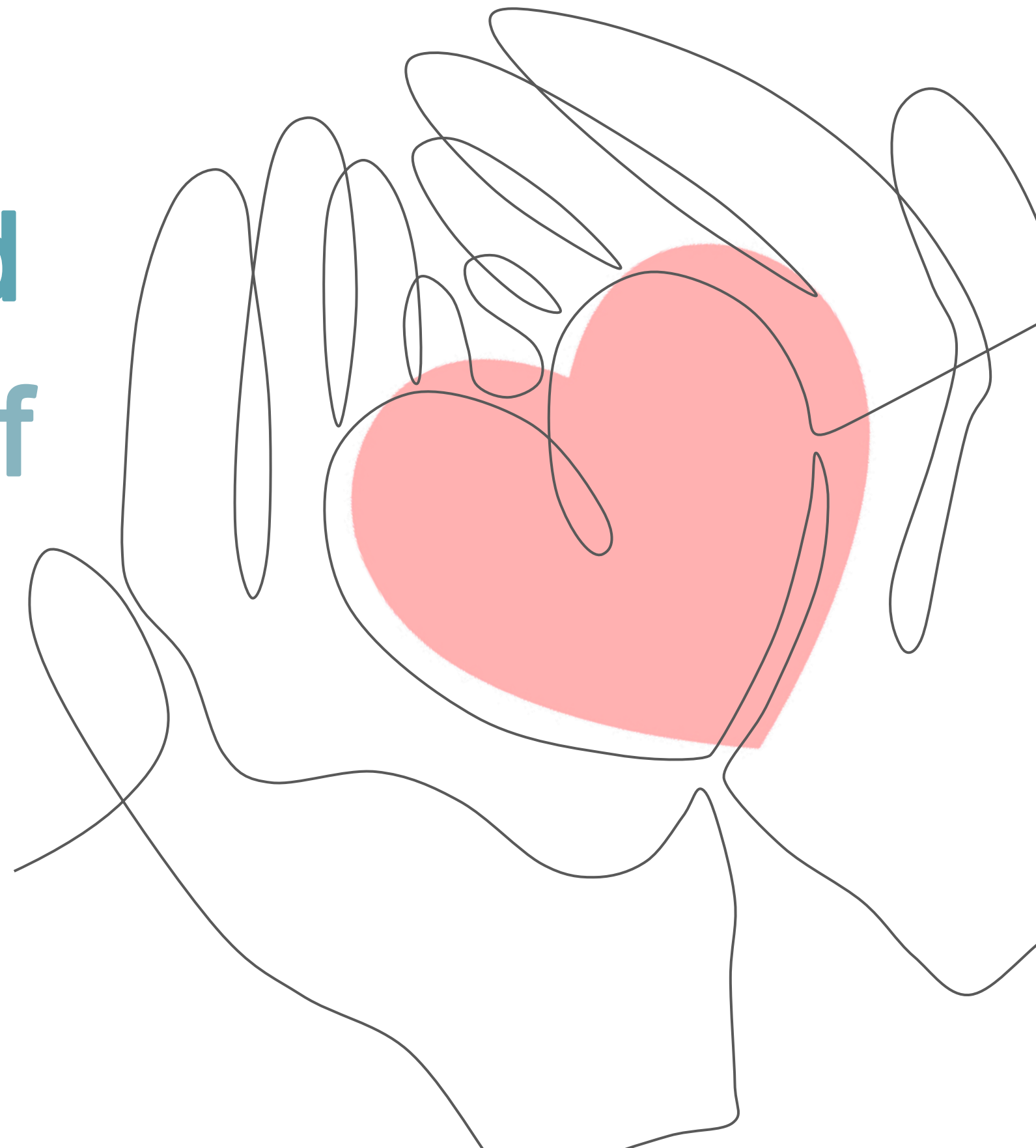
Three Hospitals of Catalonia, 12 months

Next steps

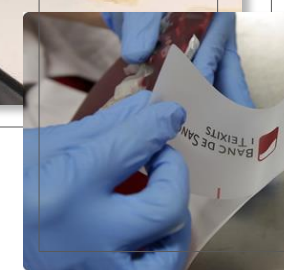
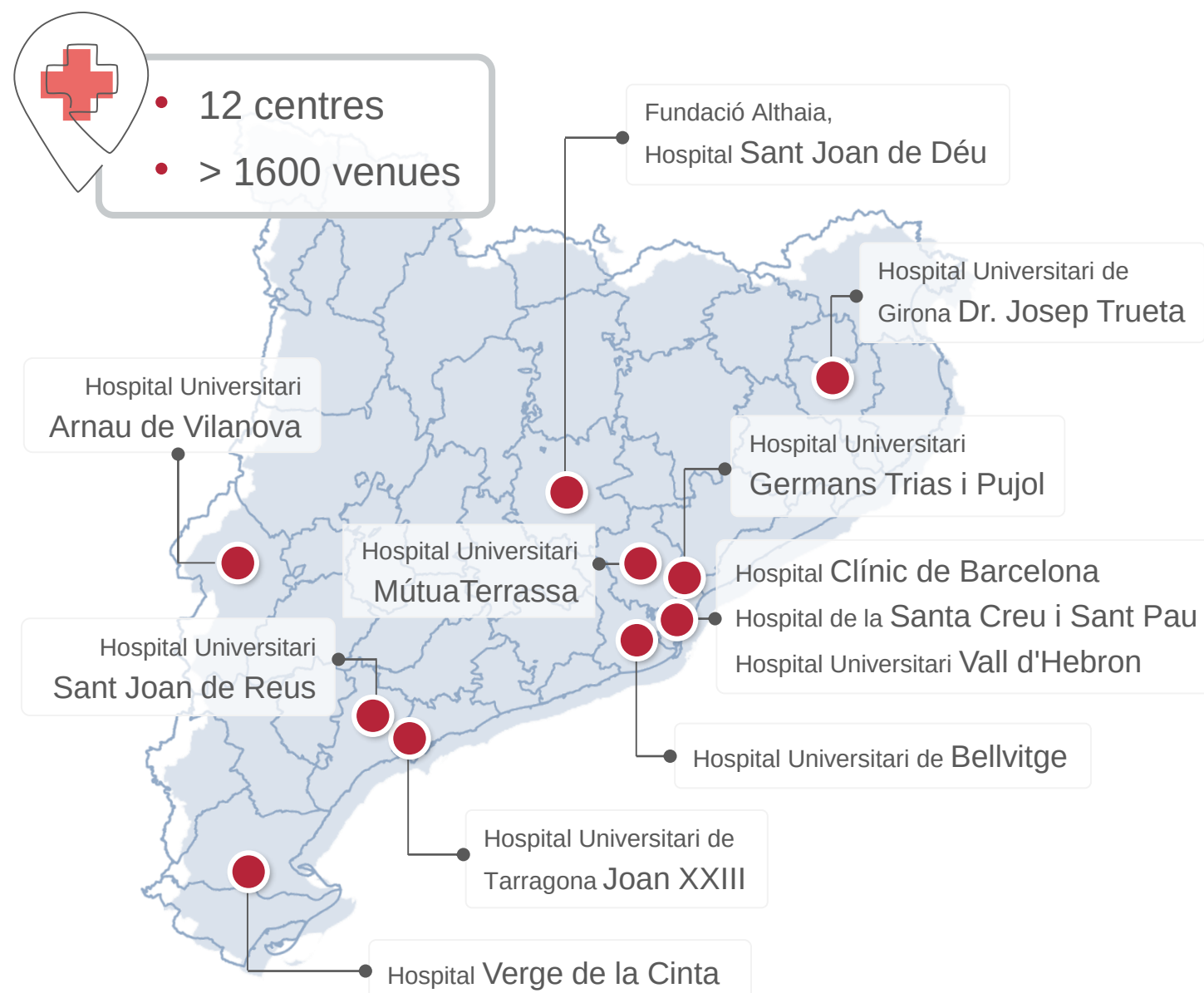
Segmentations and transitions, mobile units and campaign planning

1

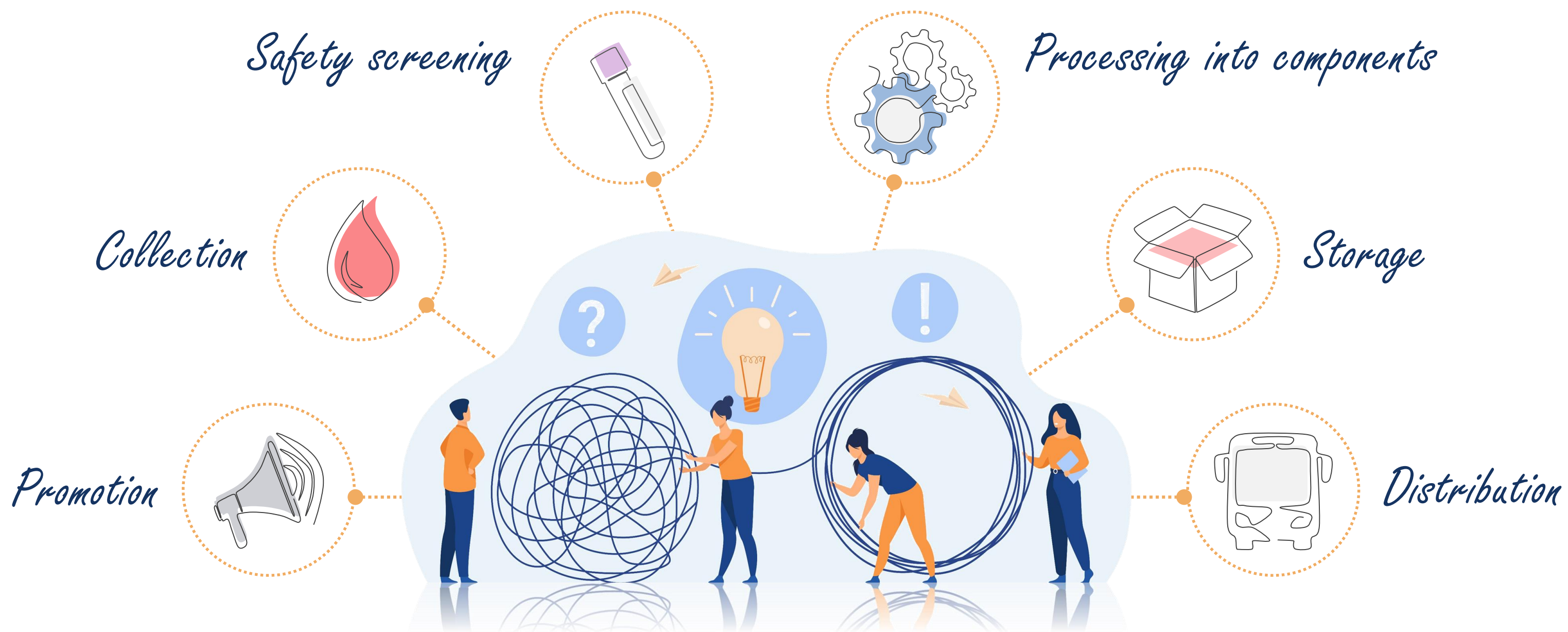
The Blood and Tissue Bank of Catalonia



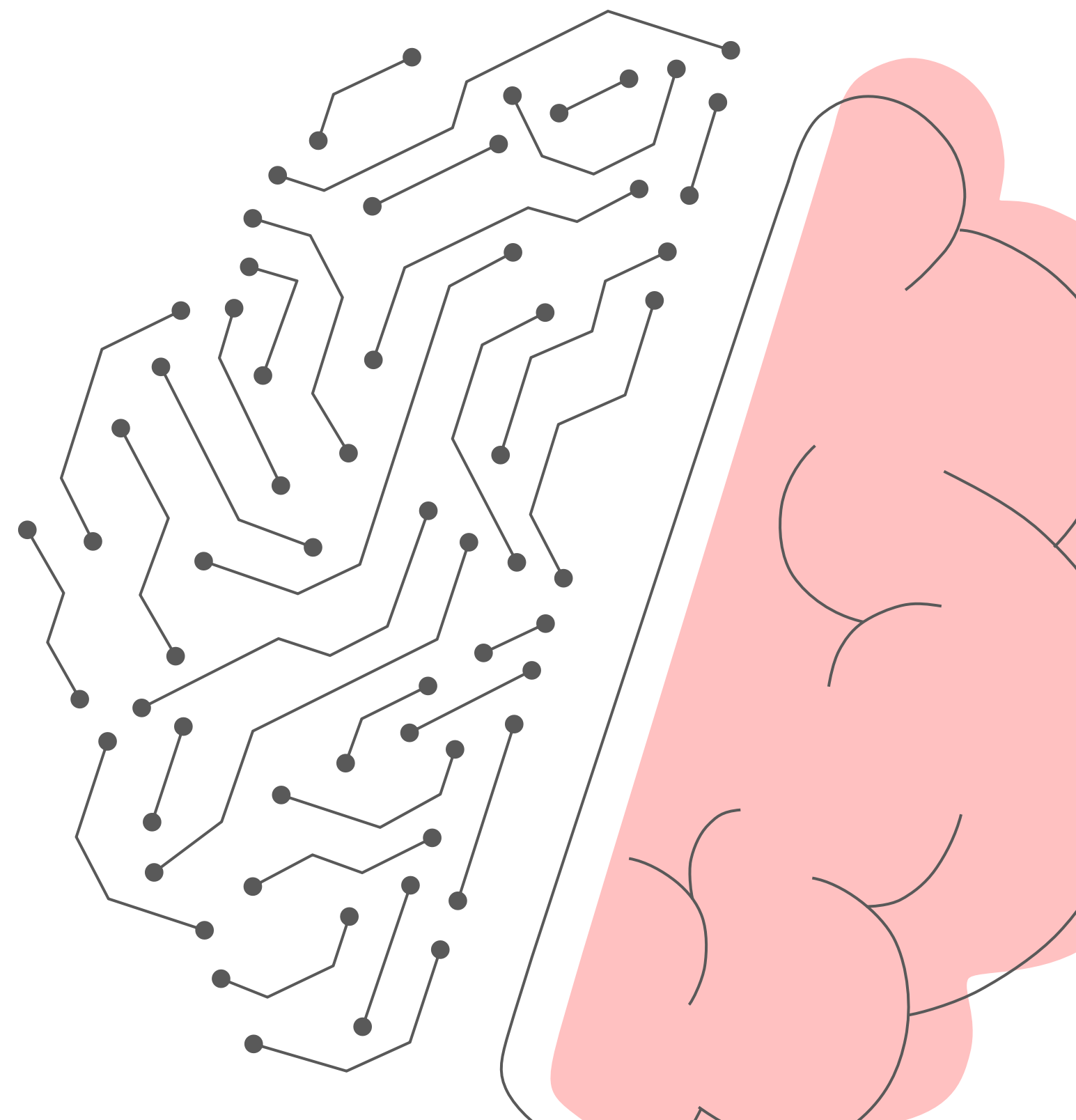
1 | The Blood and Tissue Bank of Catalonia



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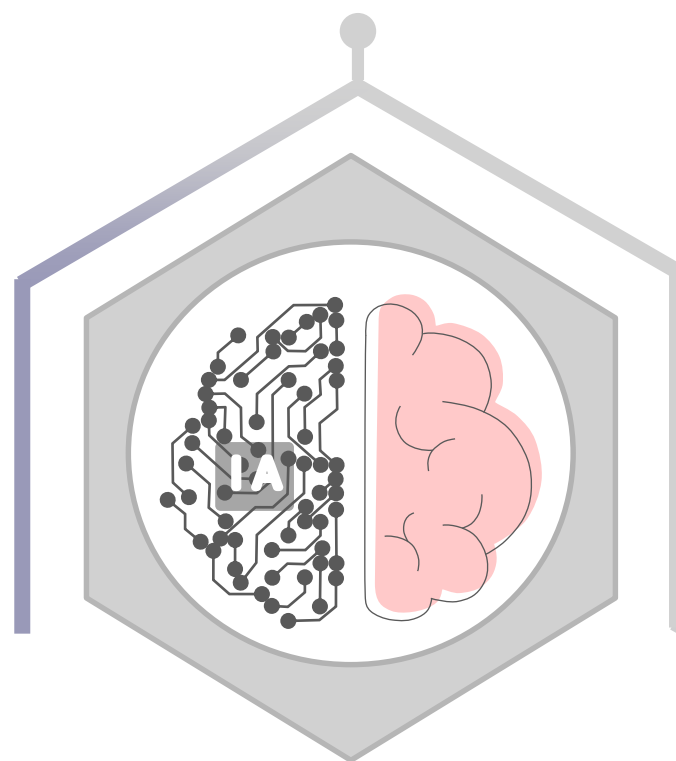


2 Artificial Intelligence



2 | Artificial Intelligence

Efficient analysis



Decision-making



Objective information

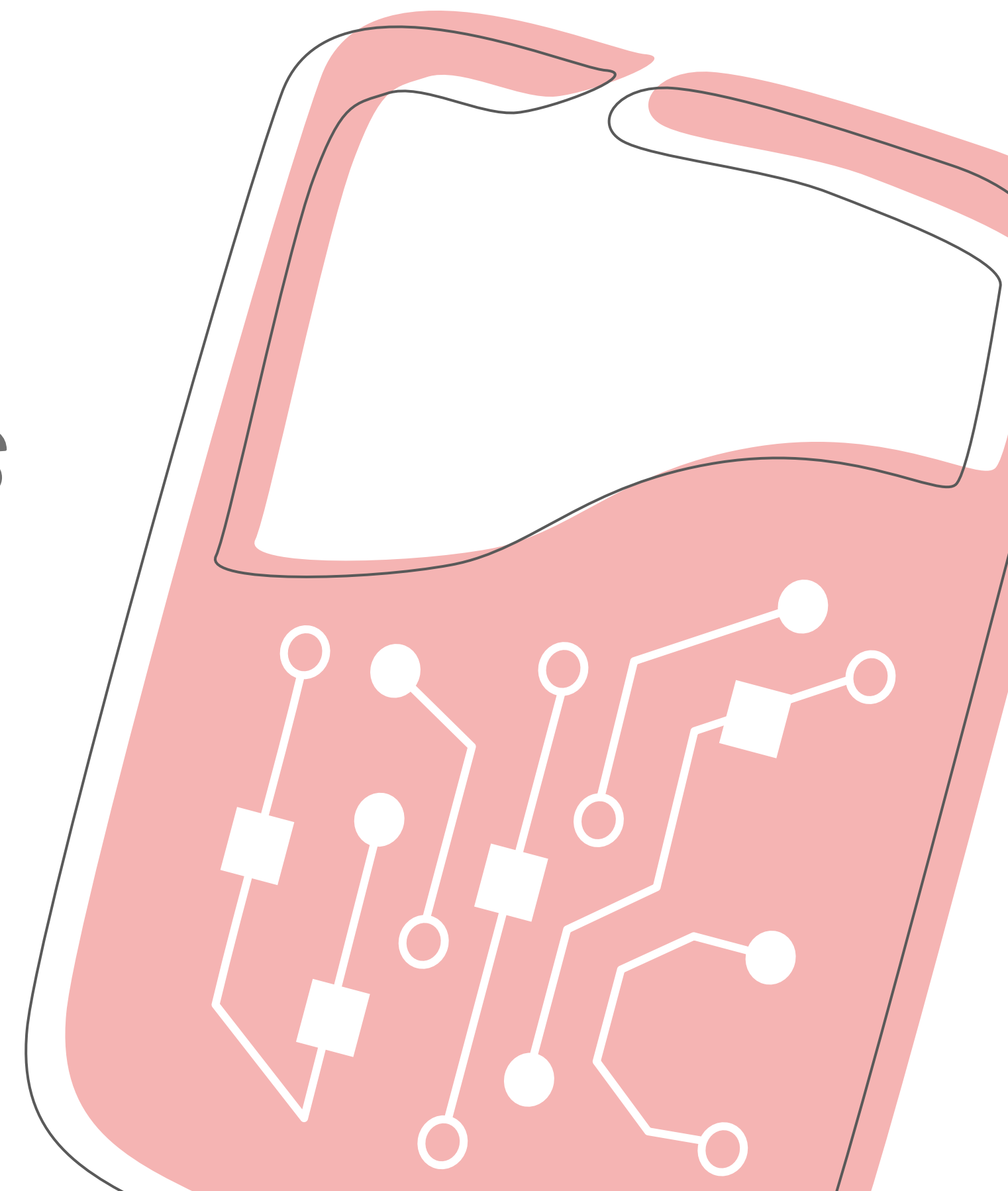


Process optimization

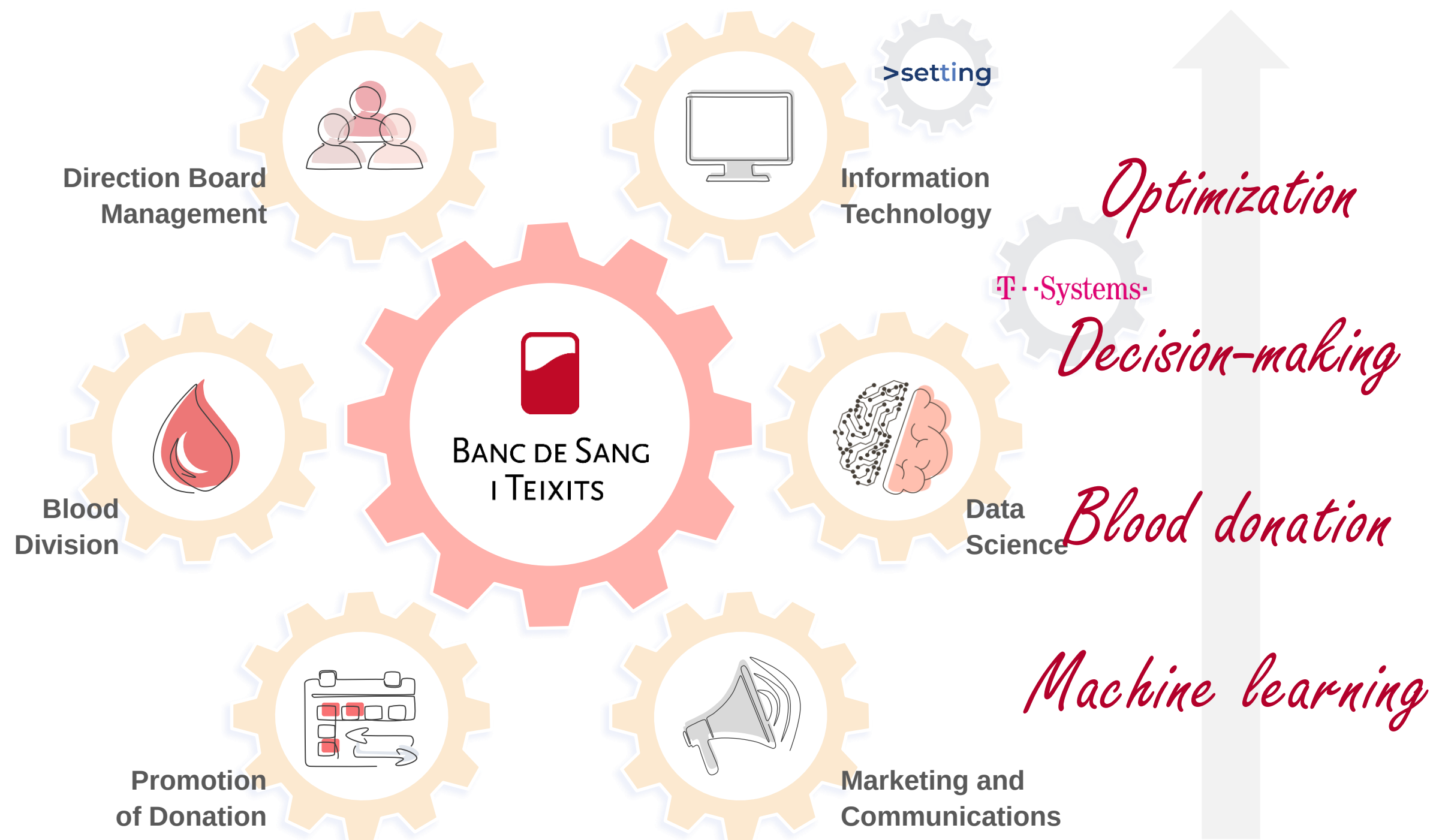


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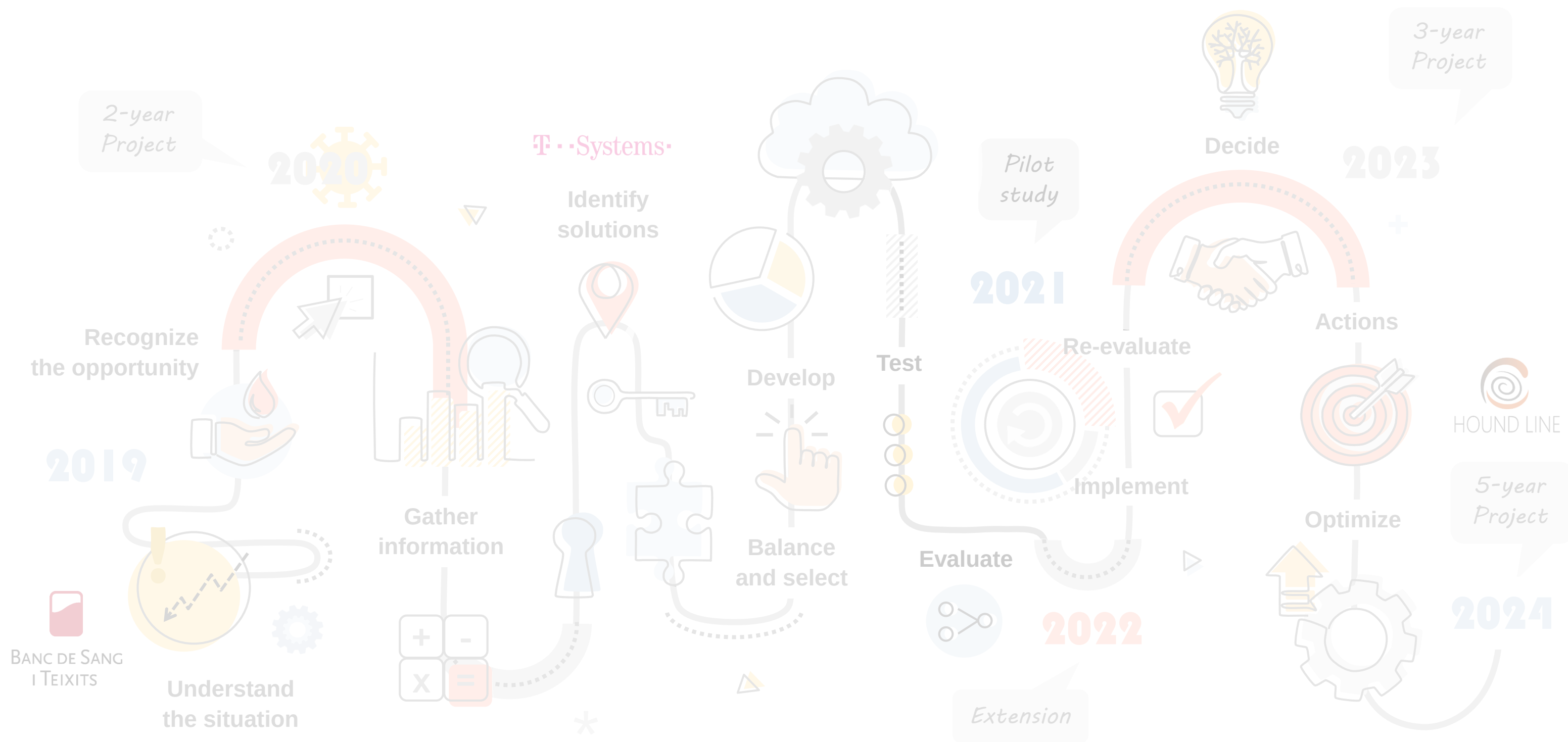
The *BST-Analytics* Initiative



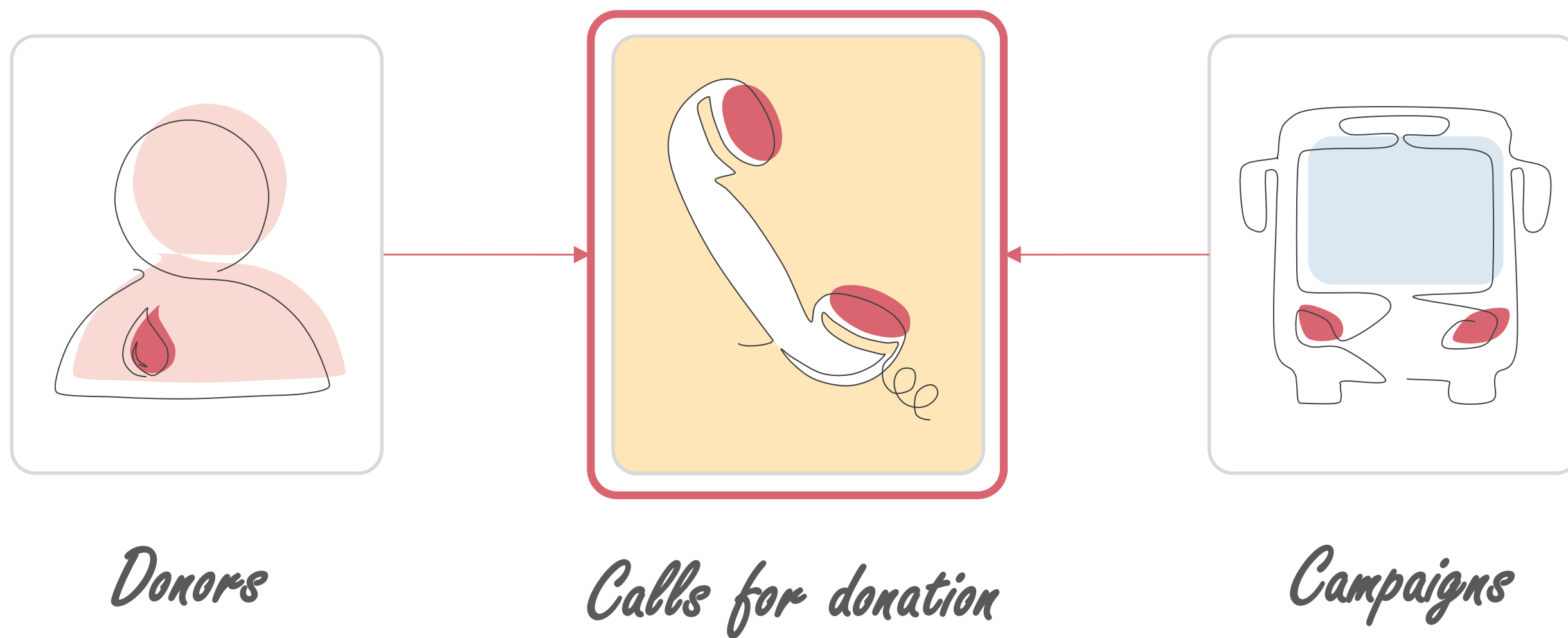
3 | The *BST-Analytics* Initiative



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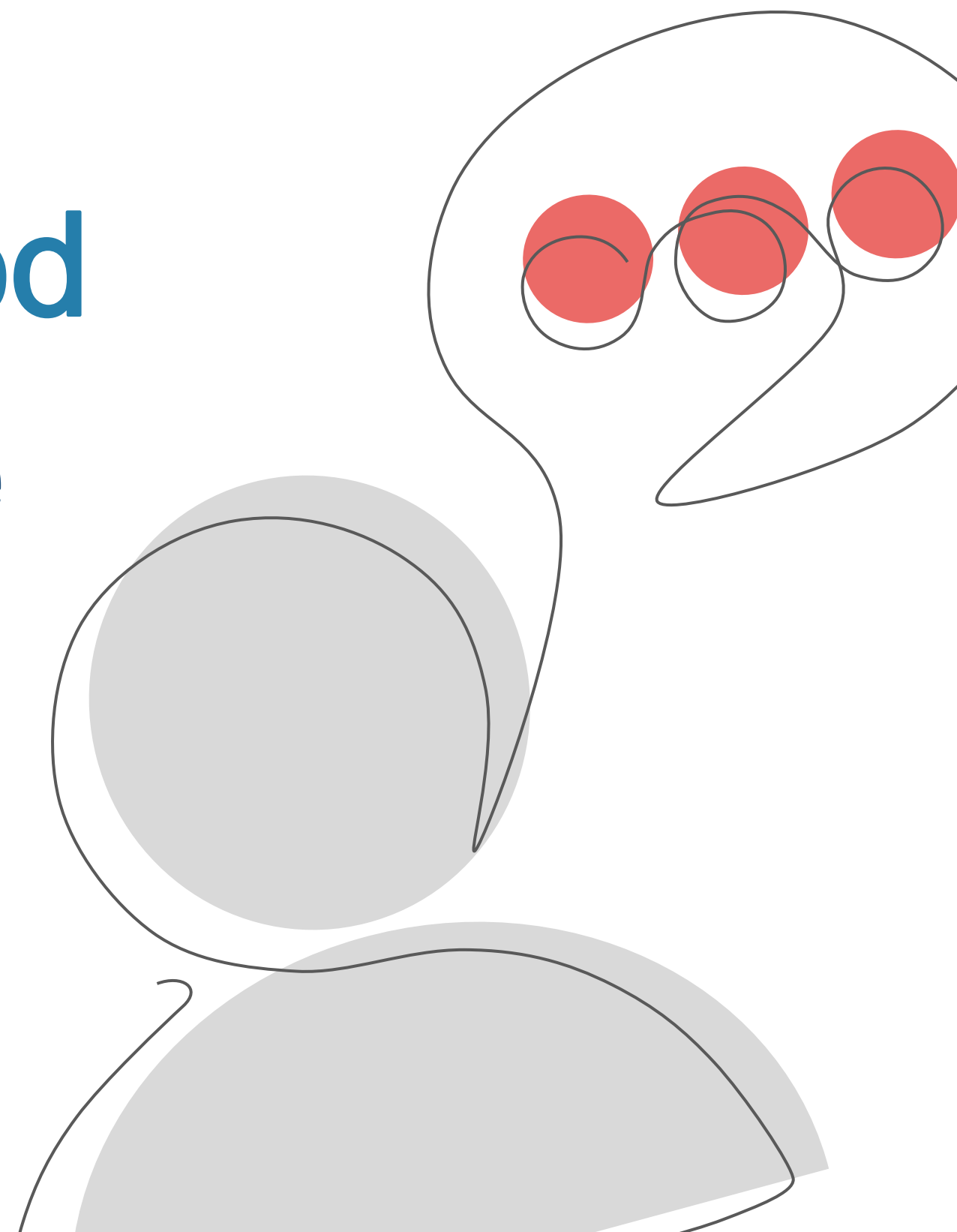


3 | The *BST-Analytics* Initiative

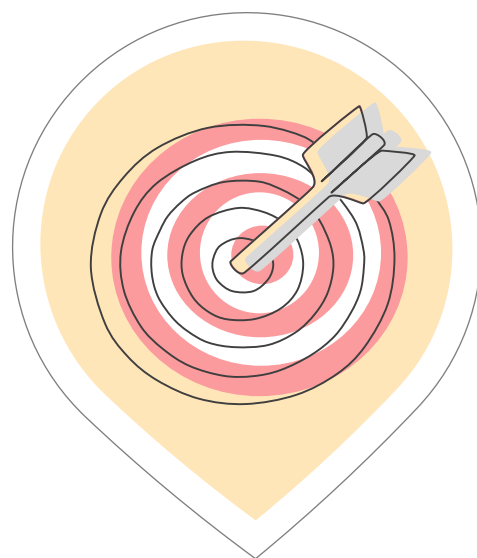


4

Prediction of blood donor's response

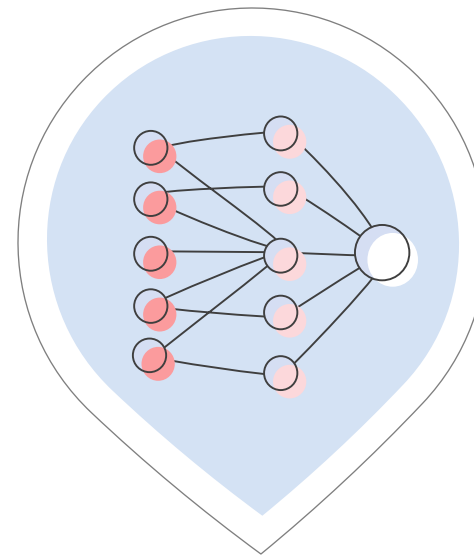


4 | Prediction of donor's response



Objective

Anticipate which donors will attend the call for donation, given a specific campaign



Algorithms

Machine Learning

- Clustering
- Classification



Data

BST database (2015 to 2023)

- > 20 million calls
- > 2 million blood donations
- ~ 500.000 donors

4 | Prediction of donor's response

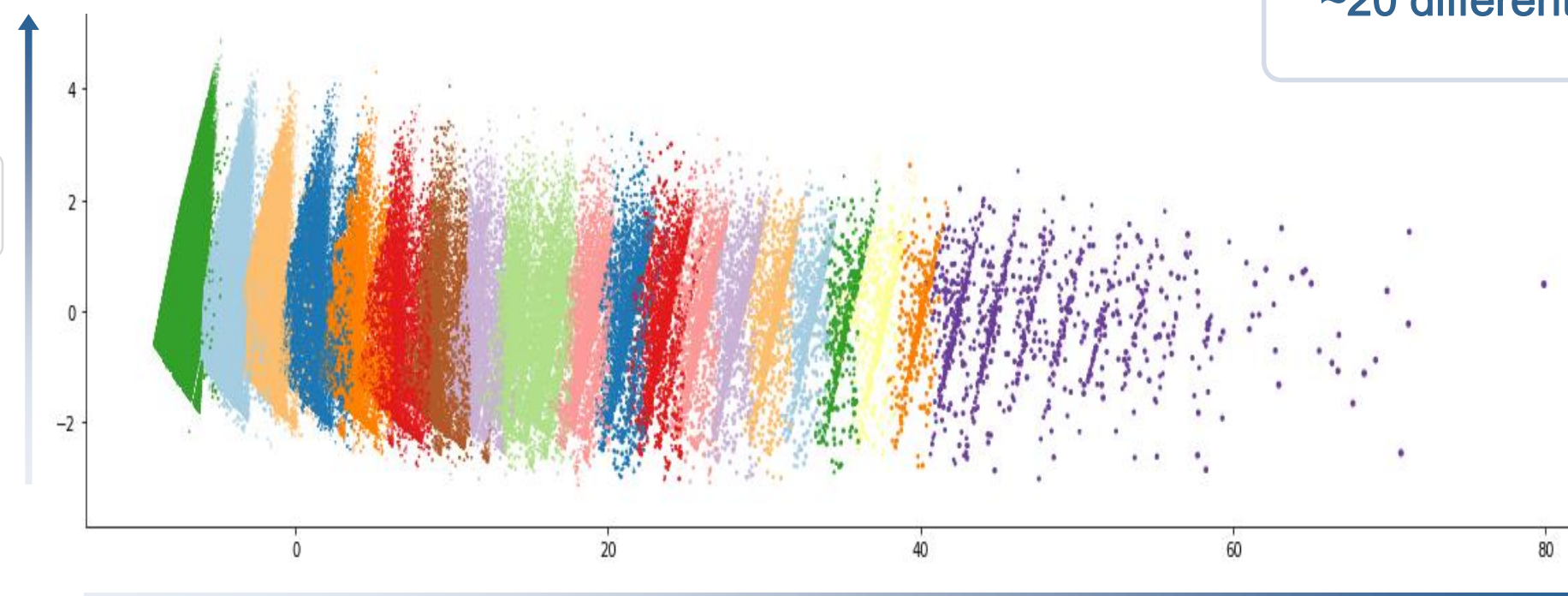
4.1 Profile of blood donors

Principal components analysis (PCA): dimensionality reduction

Unsupervised Machine Learning: Clustering with HDBSCAN



Senior donors



New donors

Inactive donors

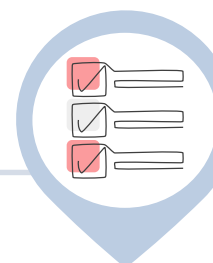
Committed donors

4 | Prediction of donor's response

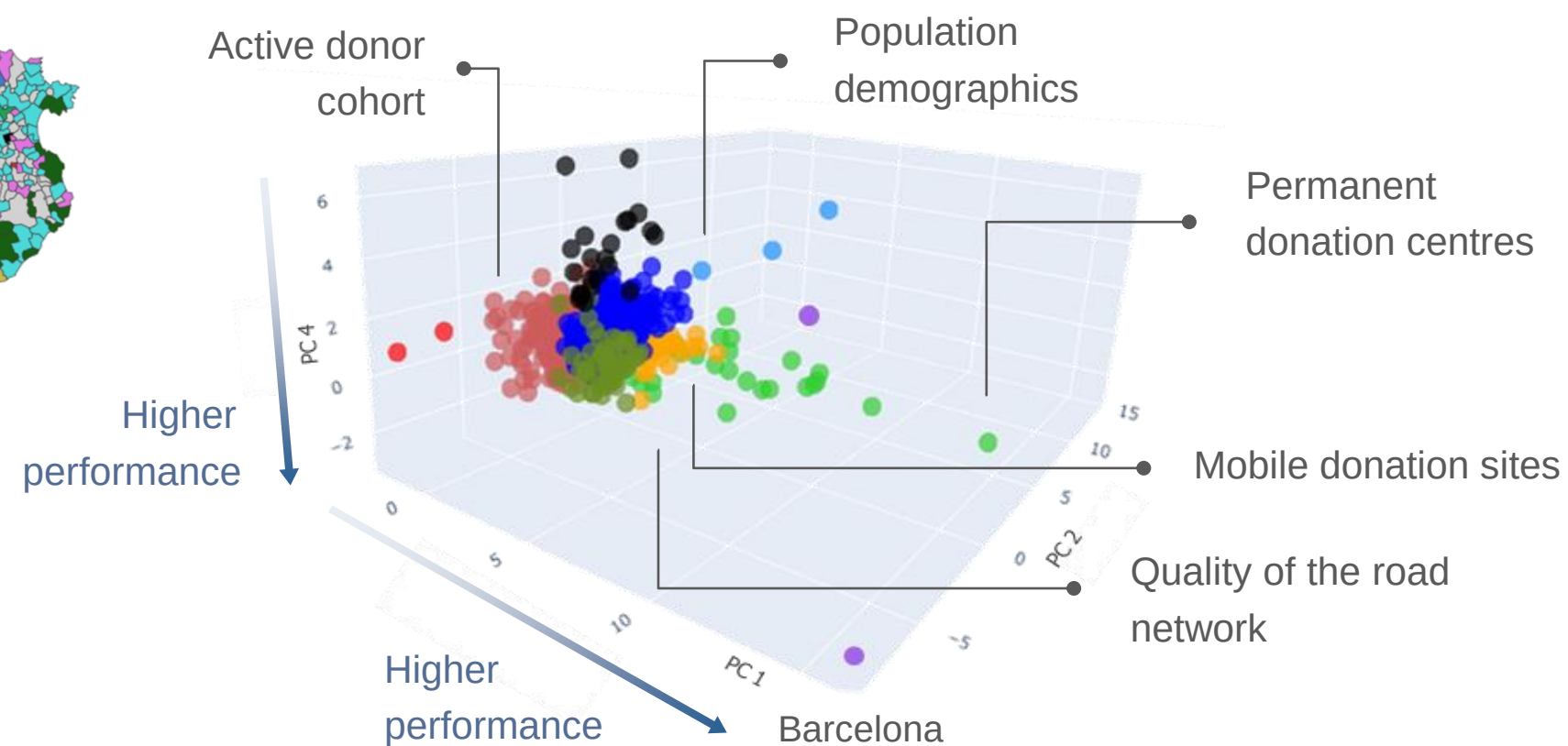
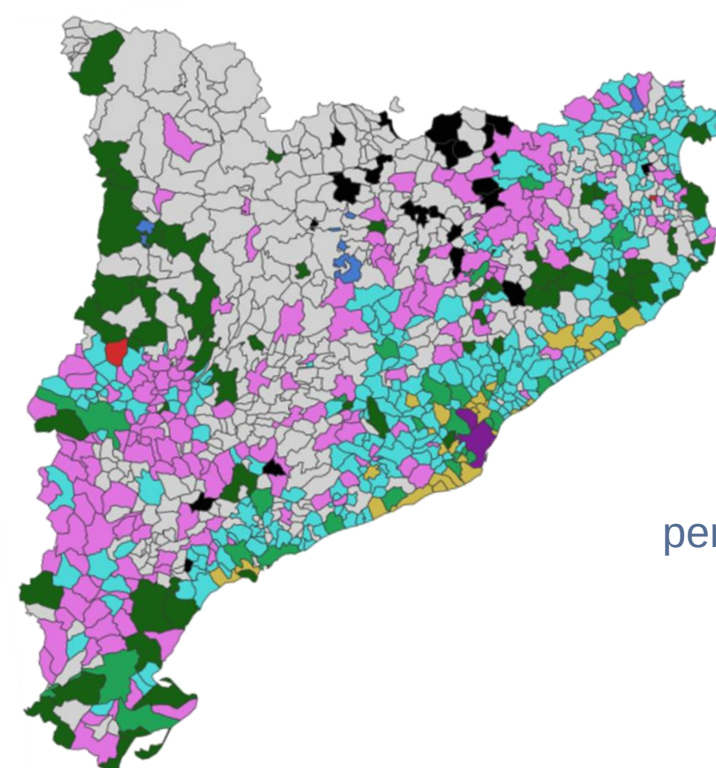
4.2 Profile of localities

Principal components analysis (PCA): dimensionality reduction

Unsupervised Machine Learning: Agglomerative Clustering



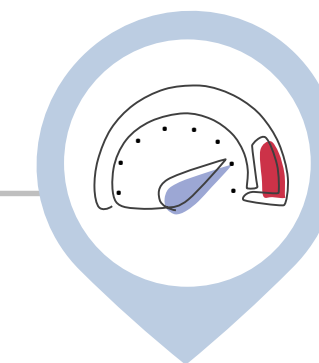
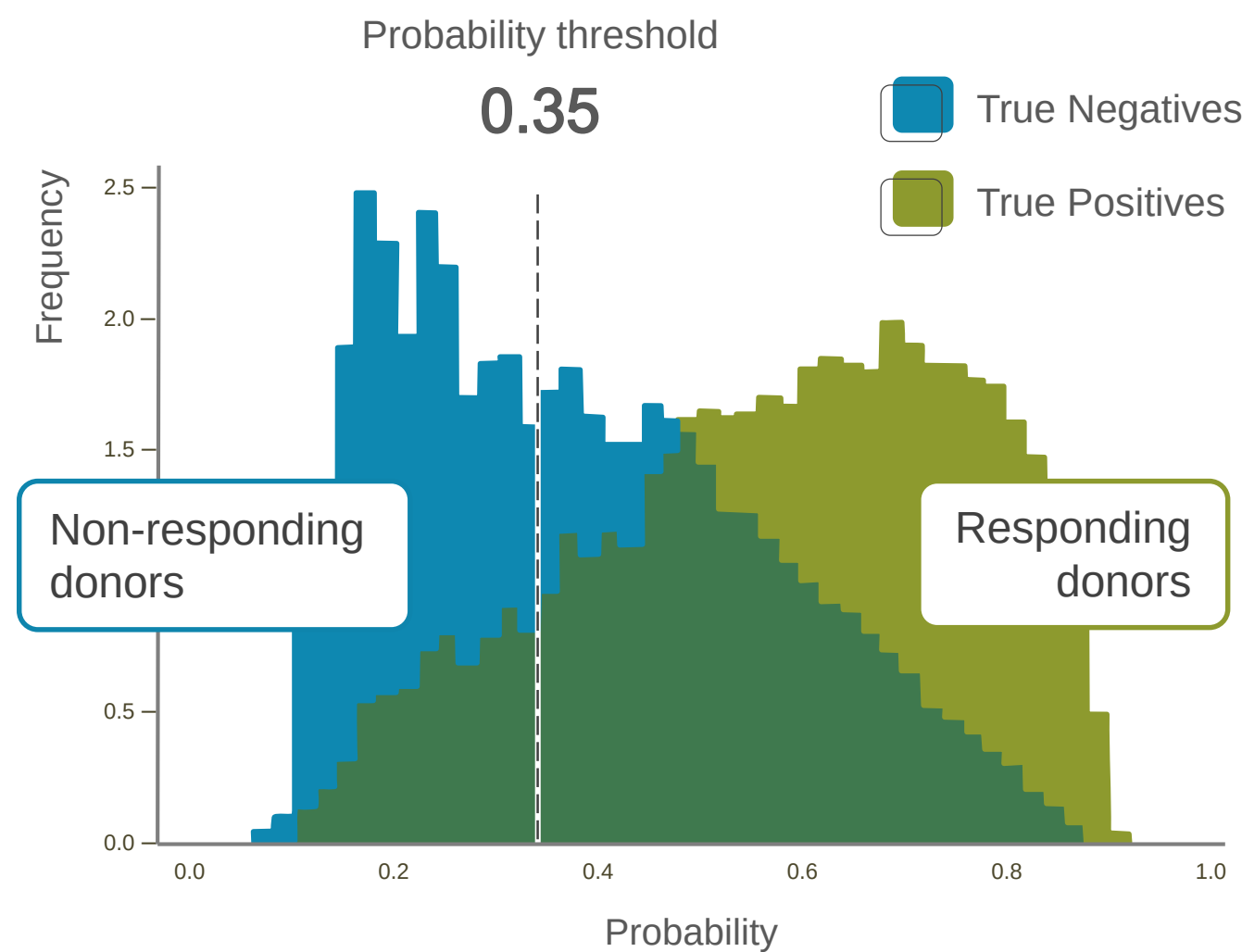
~8 different clusters



4 | Prediction of donor's response

4.3 Prediction of donor's response

Supervised Machine Learning: Classification with XGBoost



Performance

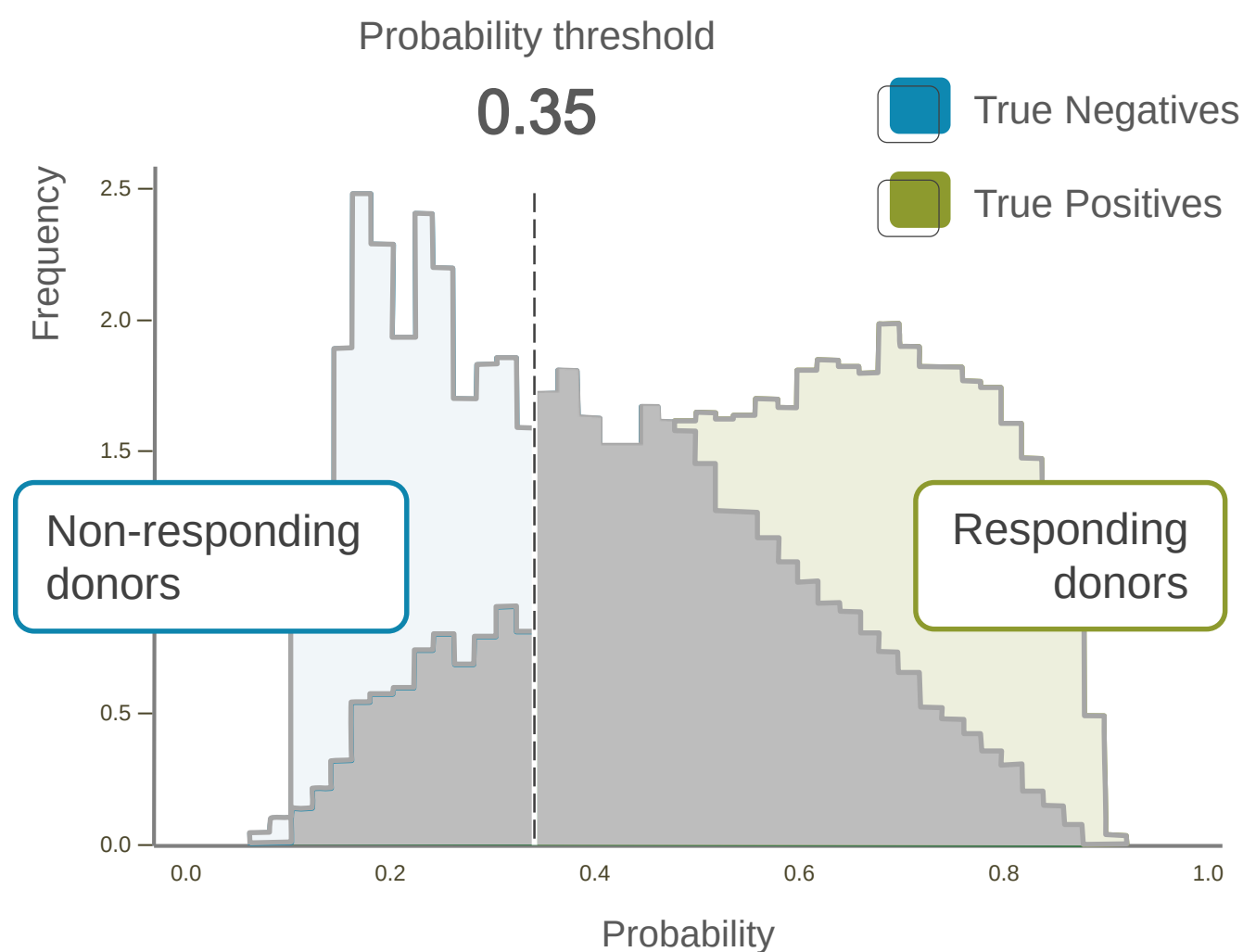
Recall 86%

Accuracy 65% Precision 61%

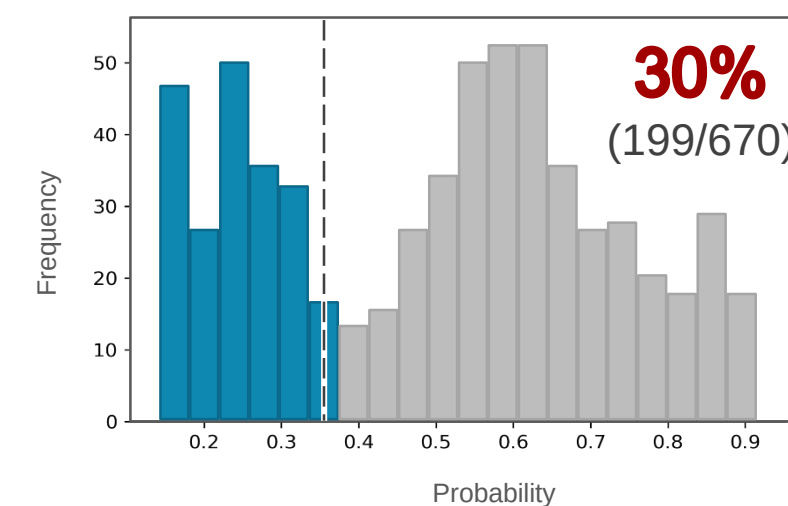
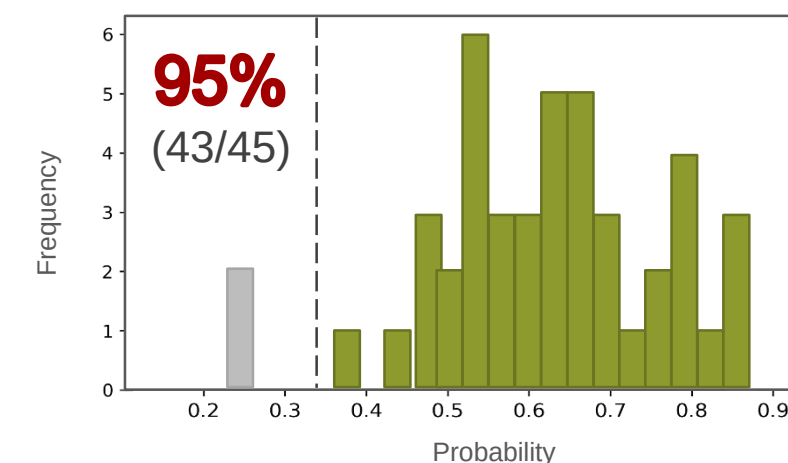
4 | Prediction of donor's response

4.3 Prediction of donor's response

Supervised Machine Learning: Classification with XGBoost



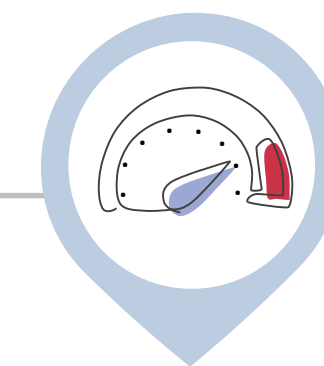
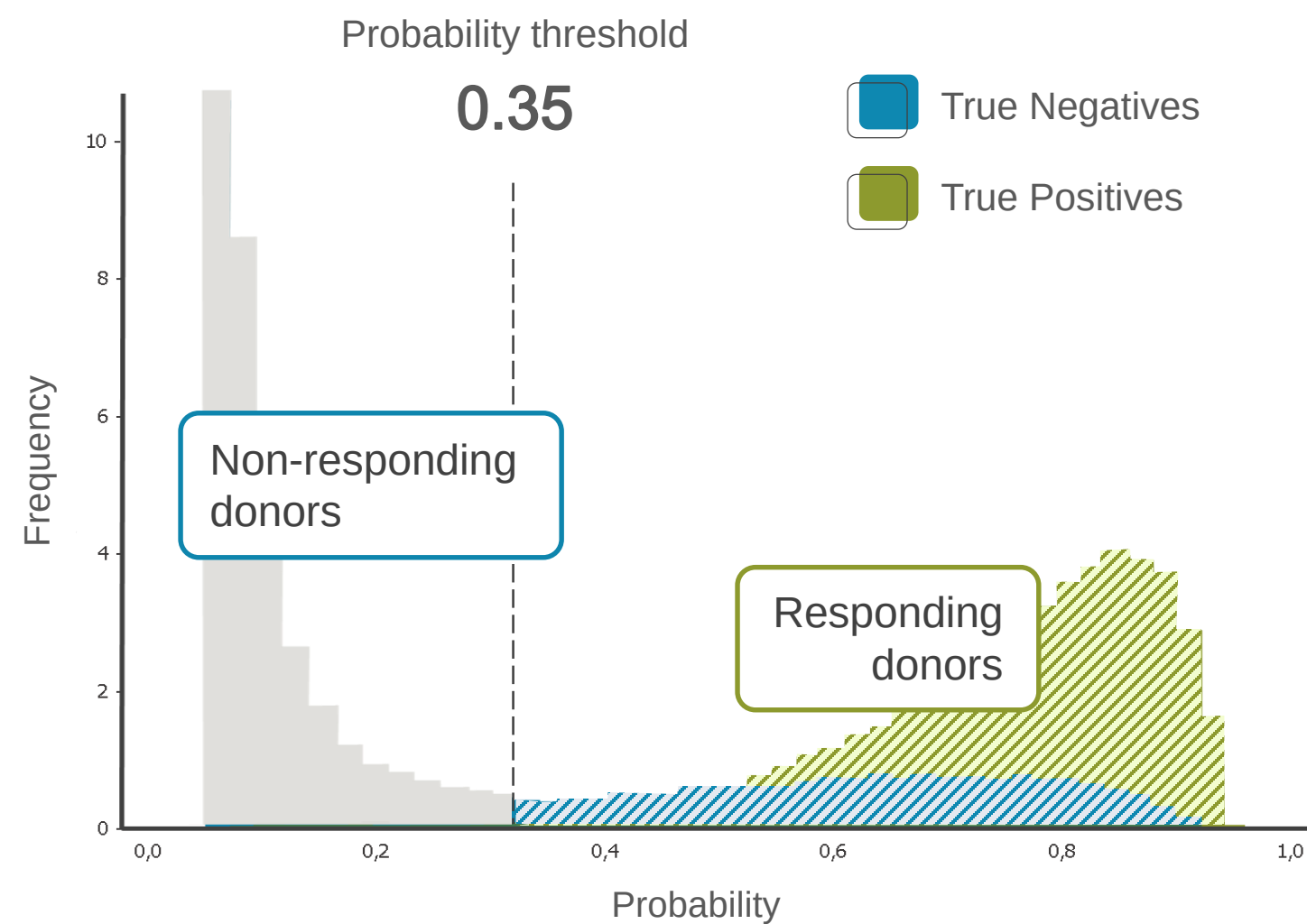
Retrospective validation



4 | Prediction of donor's response

4.3 Prediction of donor's response

Supervised Machine Learning: Classification with XGBoost



Performance

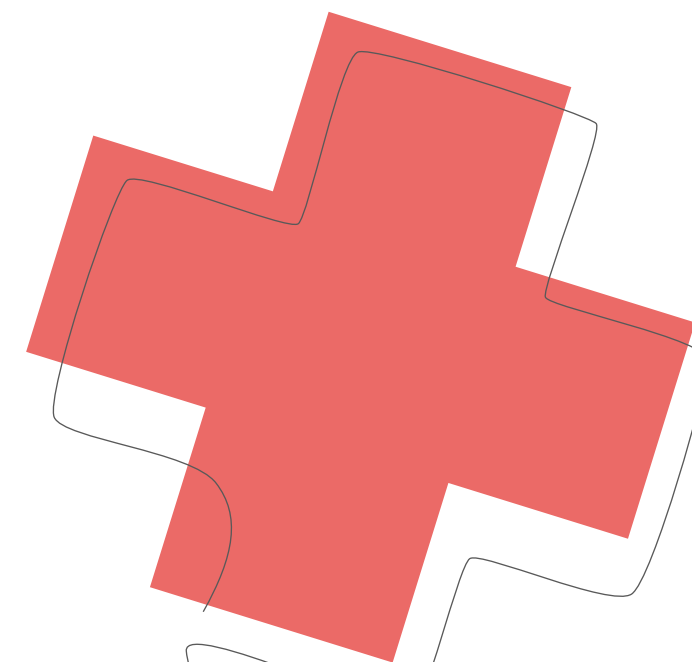
Recall 98.6%

Accuracy Precision

84.2% 76.4%

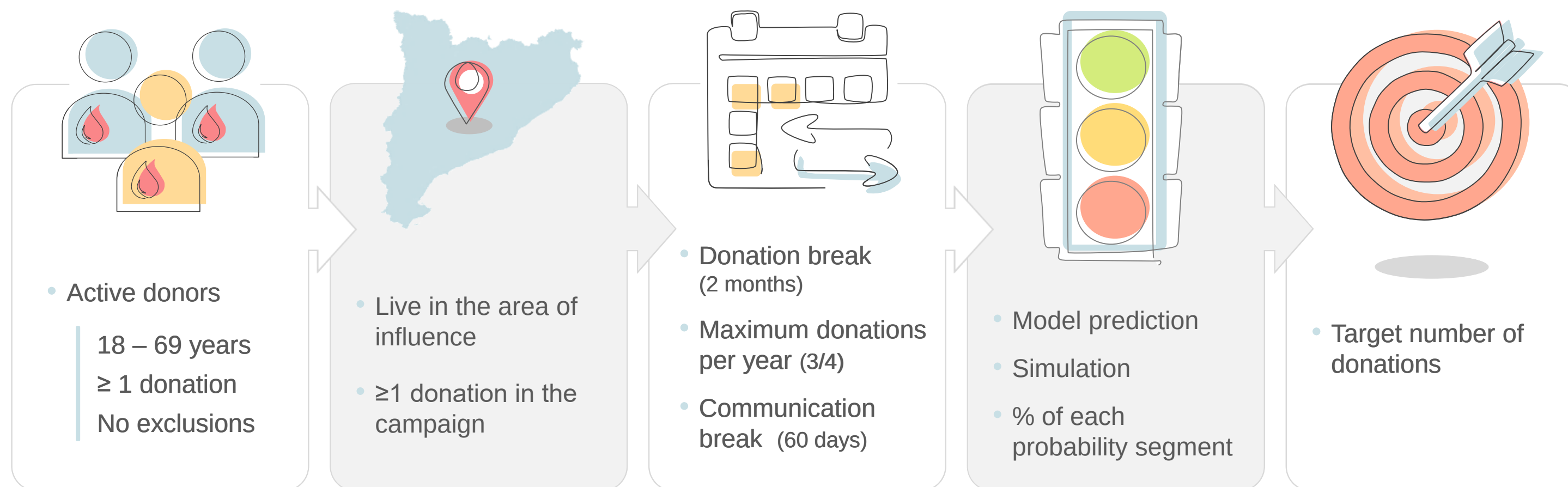
5

Implementation and validation of the automated system



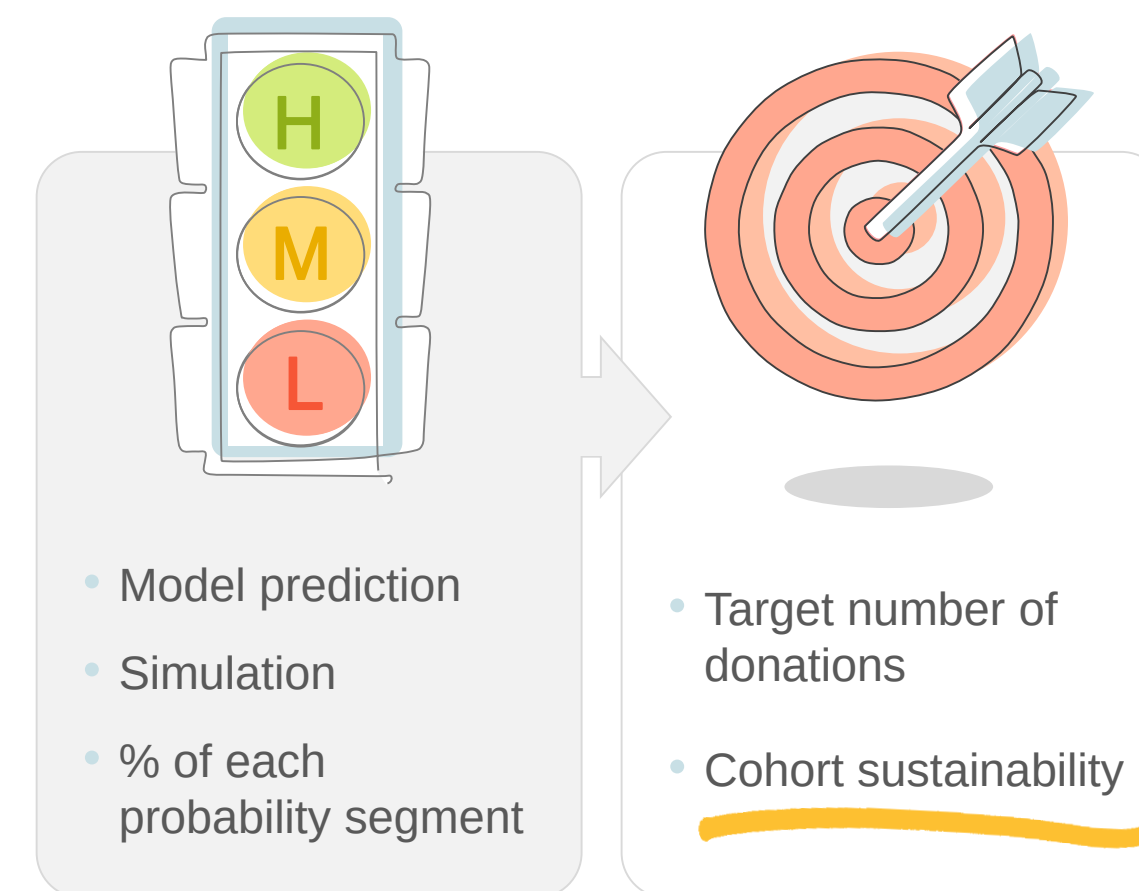
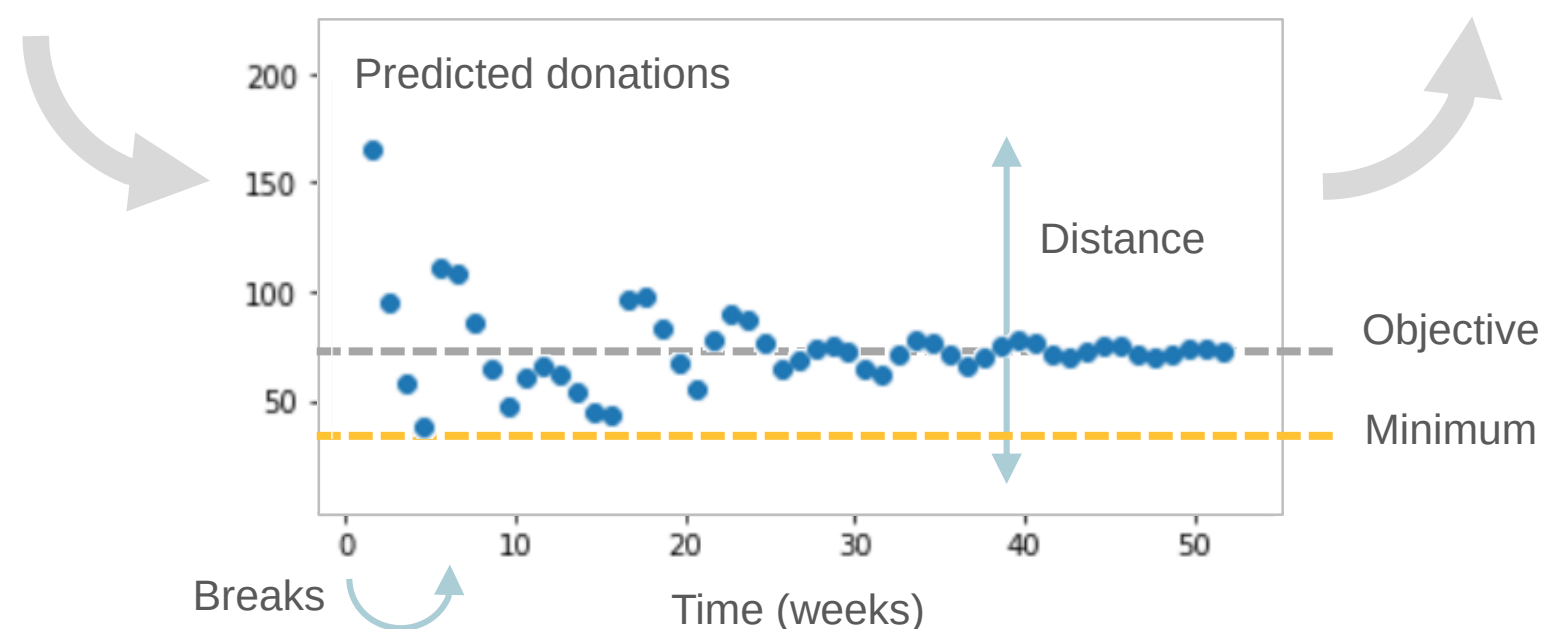
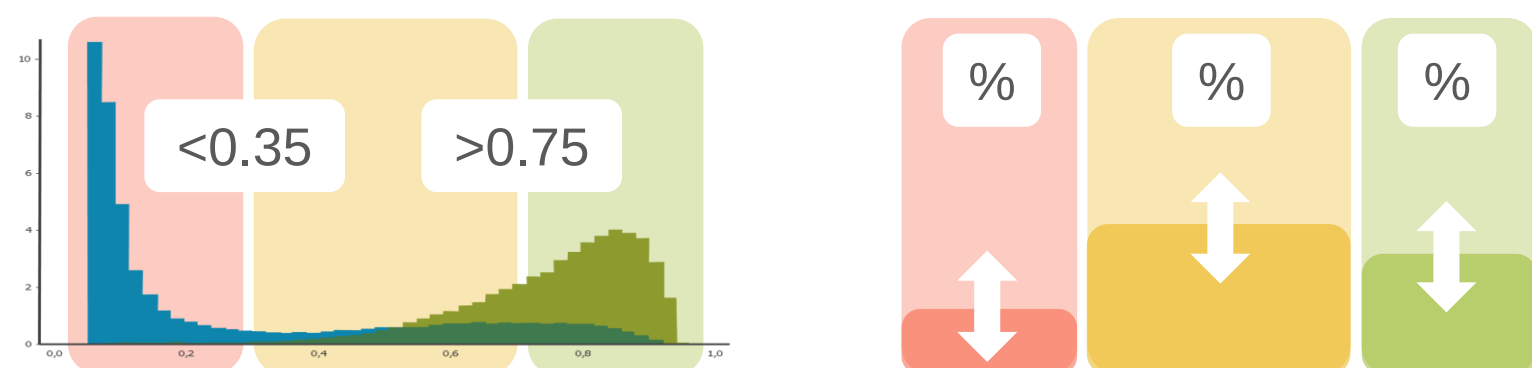
5 | Implementation and validation

5.1 Selection of donors



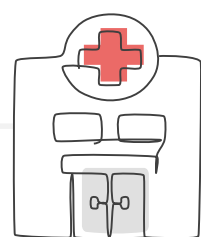
5 | Implementation and validation

5.1 Selection of donors



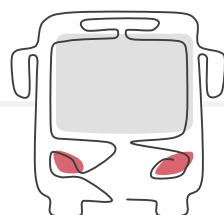
5 | Implementation and validation

5.2 Phase I: Targeted donation campaigns



5

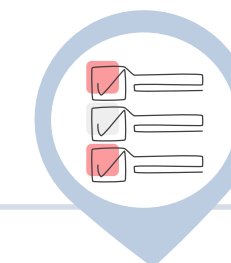
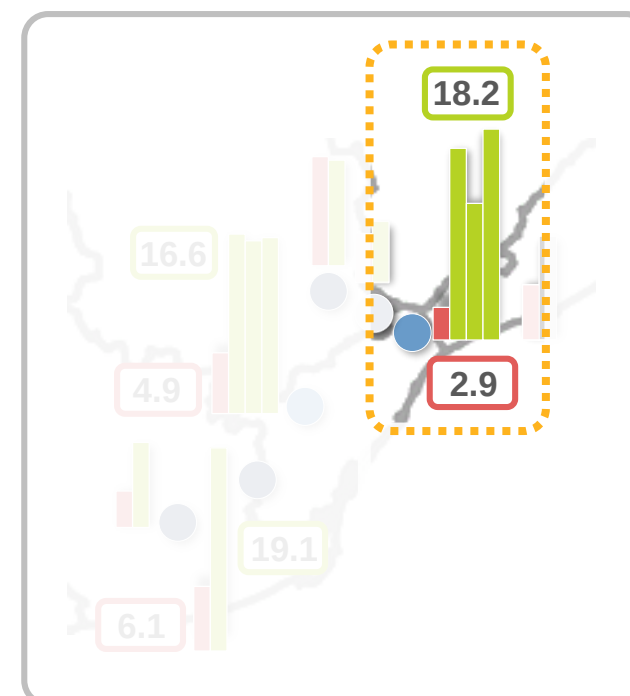
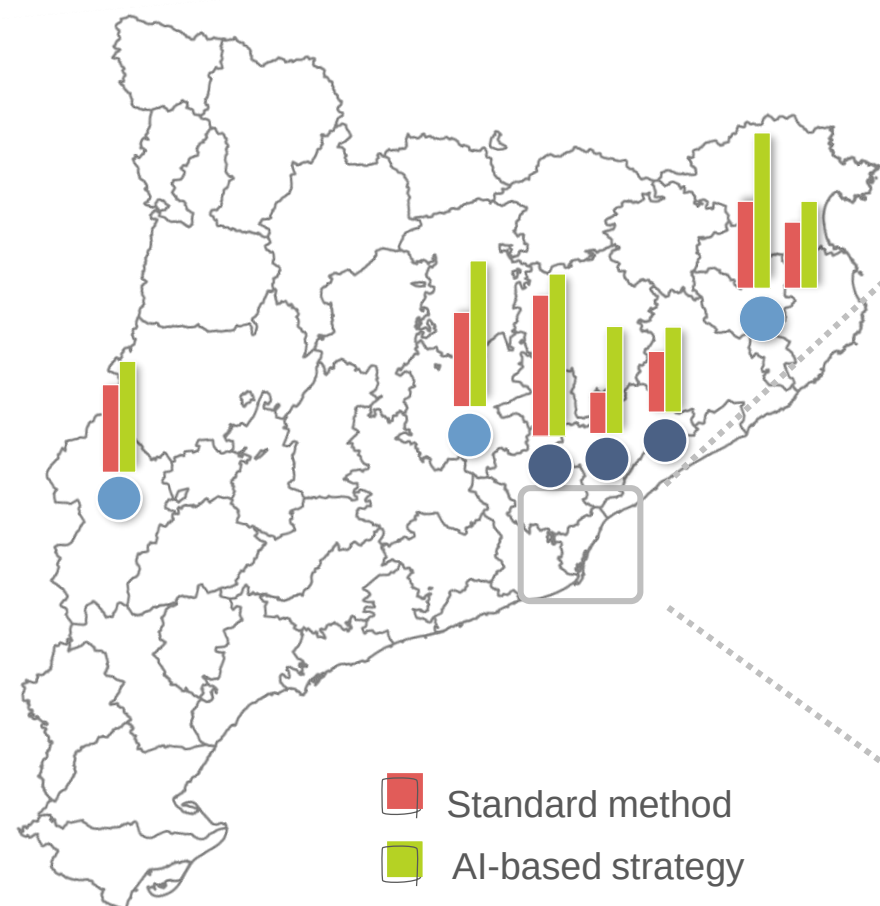
Permanent
donation centres



7

Mobile donation
locations

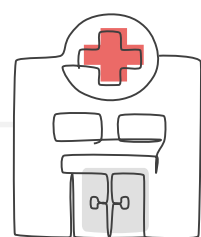
Responding donors / All donors (%)



- **Increased response**
in 93% of actions (13/14)
- **0.1 to 6.3-fold increase**

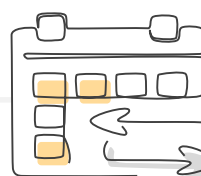
5 | Implementation and validation

5.3 Phase II: Three hospitals of Catalonia



3

Permanent
donation centres



12

Months
Weekly



Badalona

University Hospital
Germans Trias i Pujol



Girona

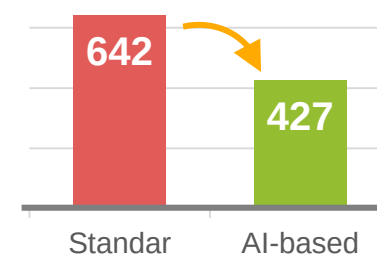
University Hospital
Doctor Josep Trueta



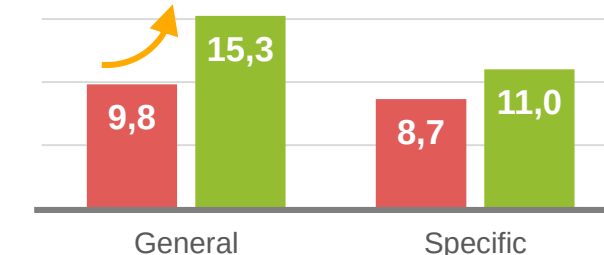
Lleida

University Hospital
Arnau de Vilanova

Called donors (n)



Responding donors / All donors (%)



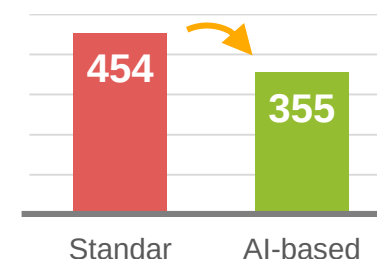
General

Donation in any campaign

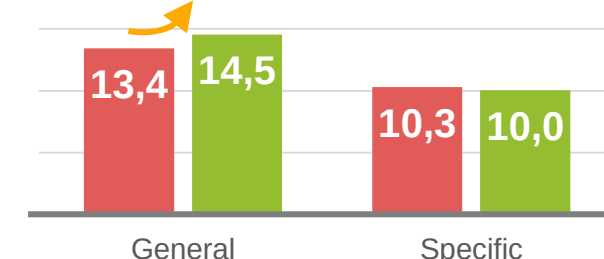
Specific

Donation in the target campaign

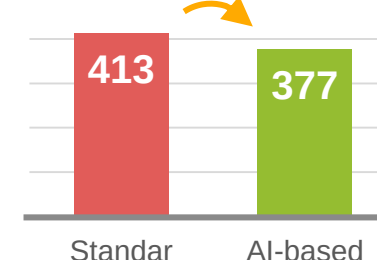
Called donors (n)



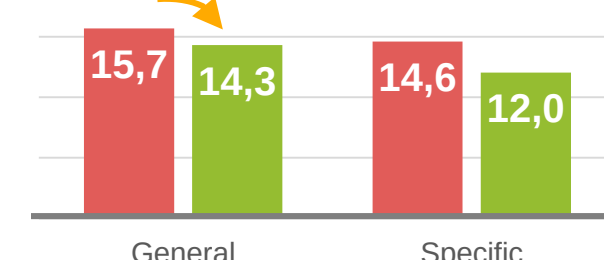
Responding donors / All donors (%)



Called donors (n)



Responding donors / All donors (%)



Standard method

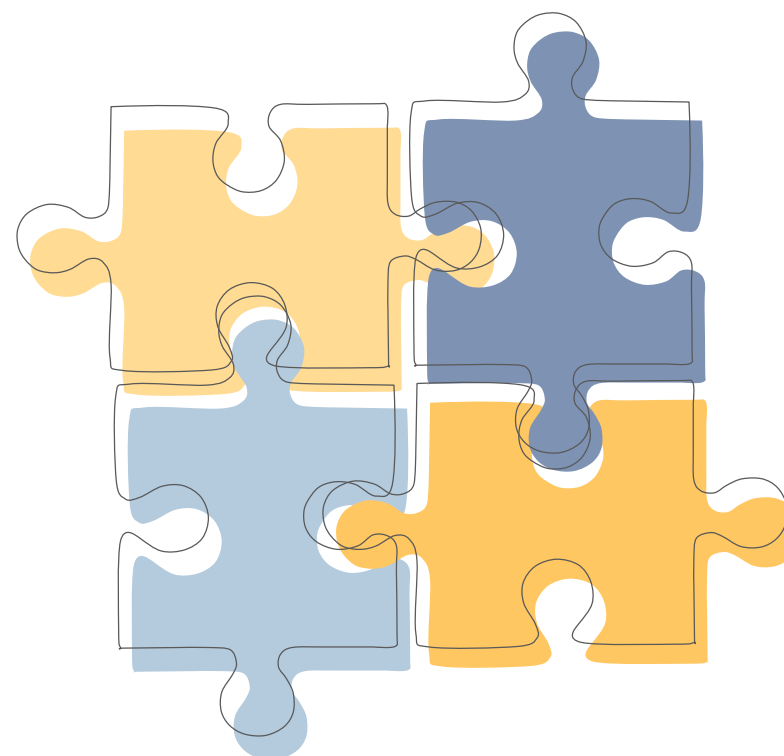
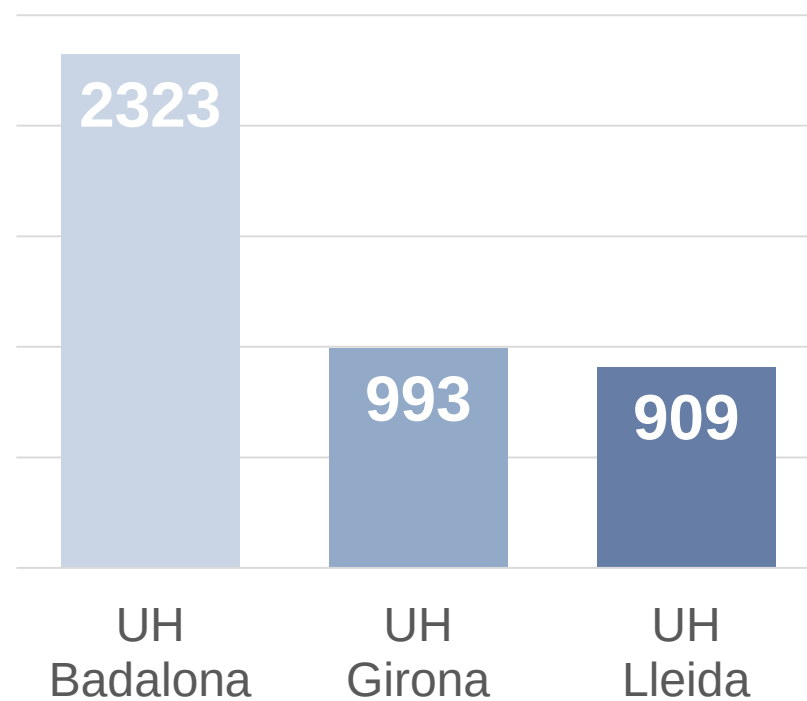
AI-based strategy

5 | Implementation and validation

5.4 Influential factors

Area of influence

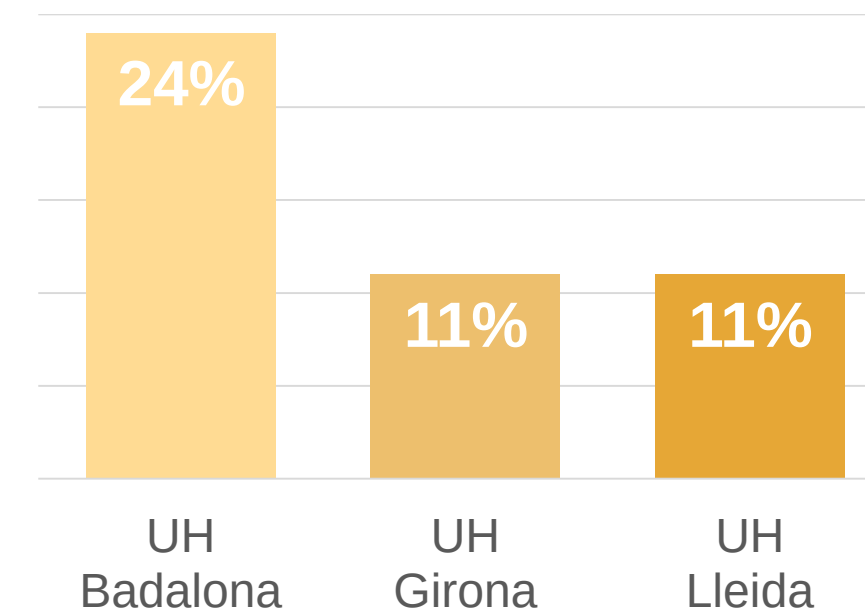
Population demographics
Location of venues
Number of active donors



Donor selection algorithm

Number of donors to call
Communication and donation breaks
Campaign assignment vs. preference

Increase in general vs. specific response

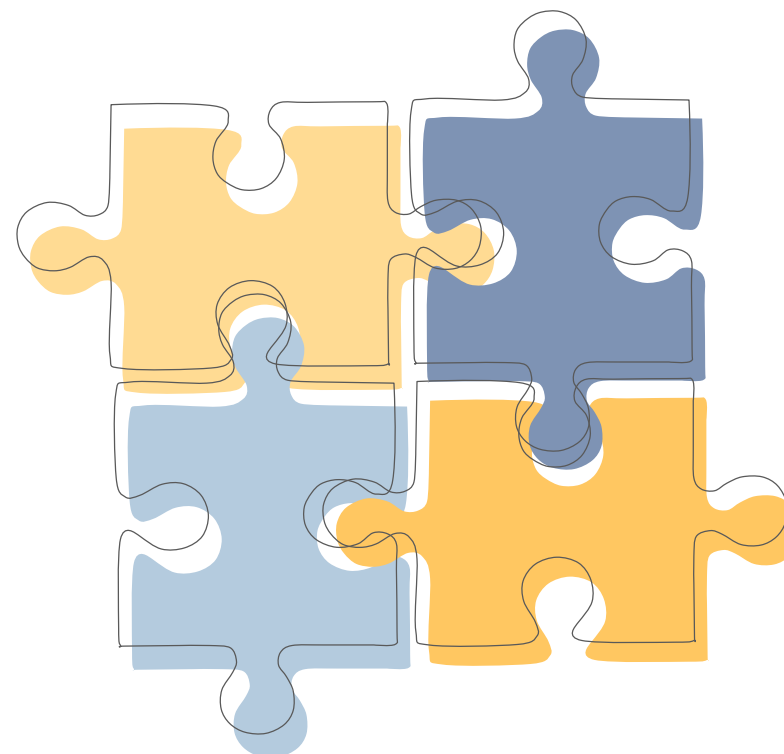
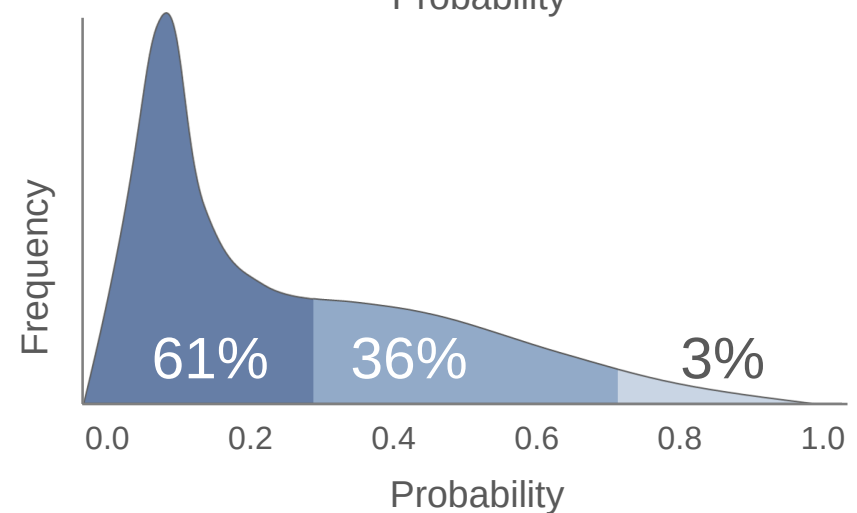
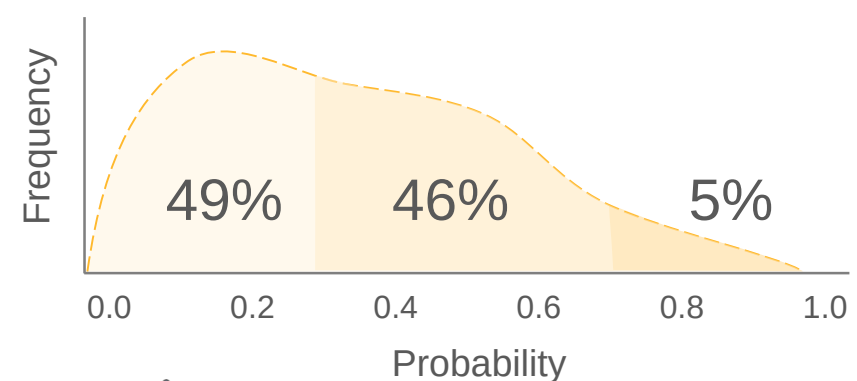


5 | Implementation and validation

5.4 Influential factors

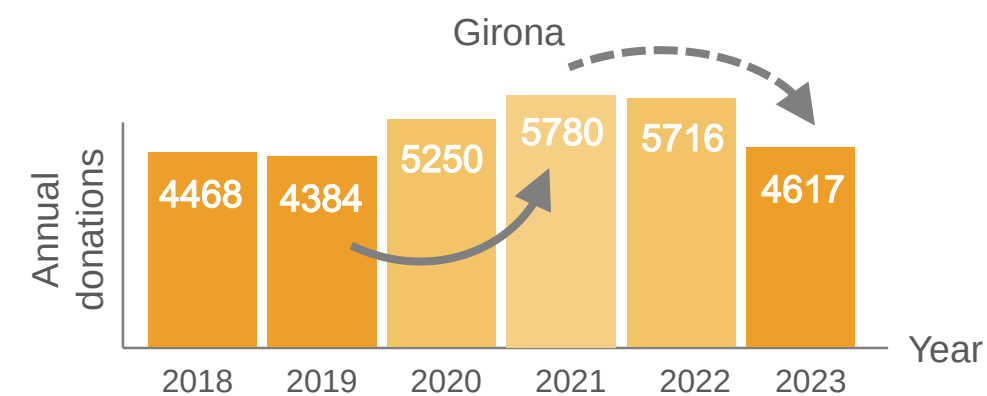
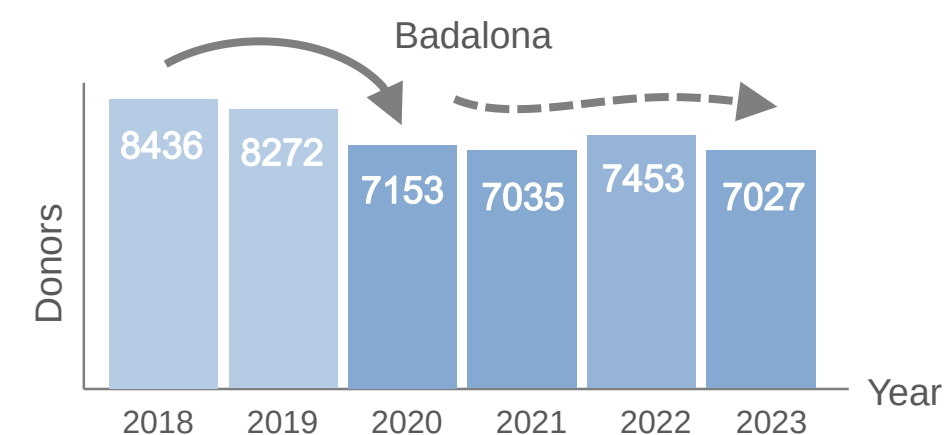
Profile of donors

Probability distribution



Behavioural patterns

Covid-19

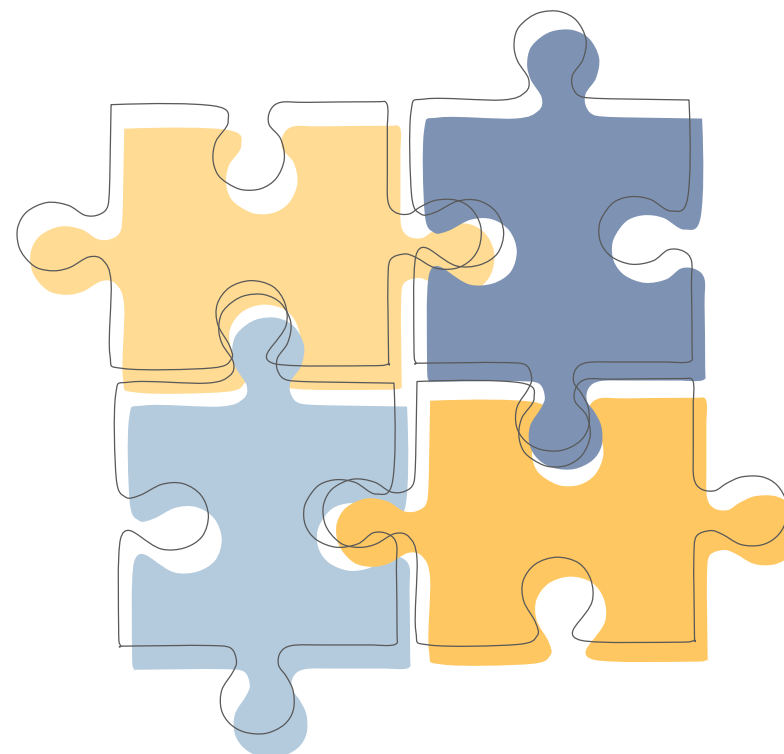
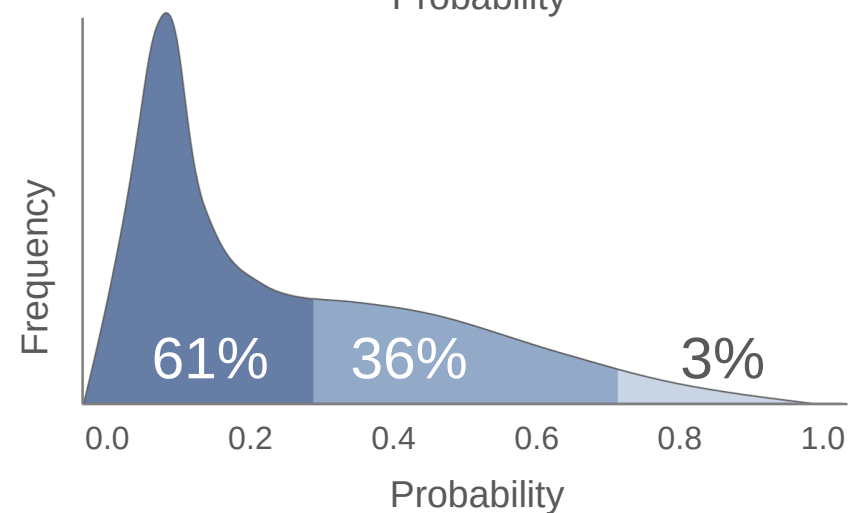
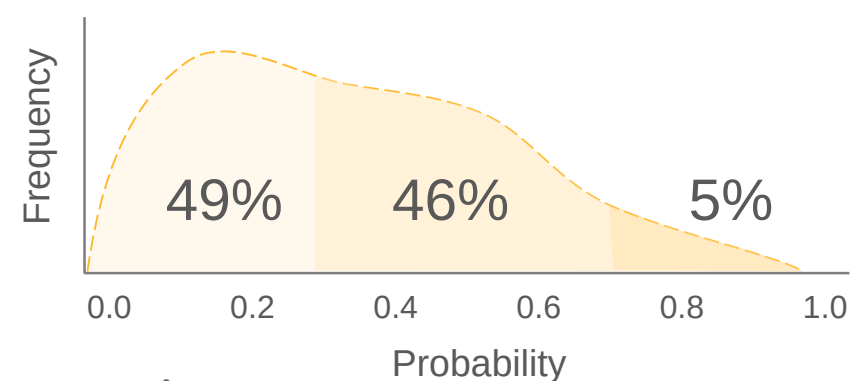


5 | Implementation and validation

5.4 Influential factors

Profile of donors

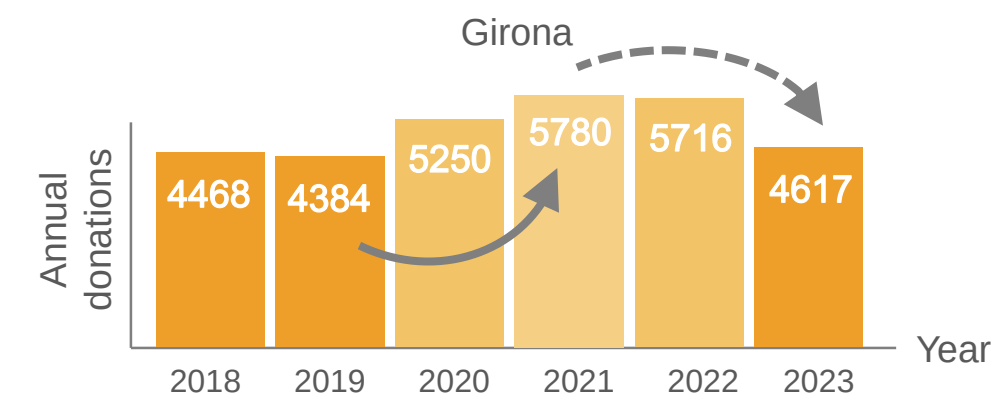
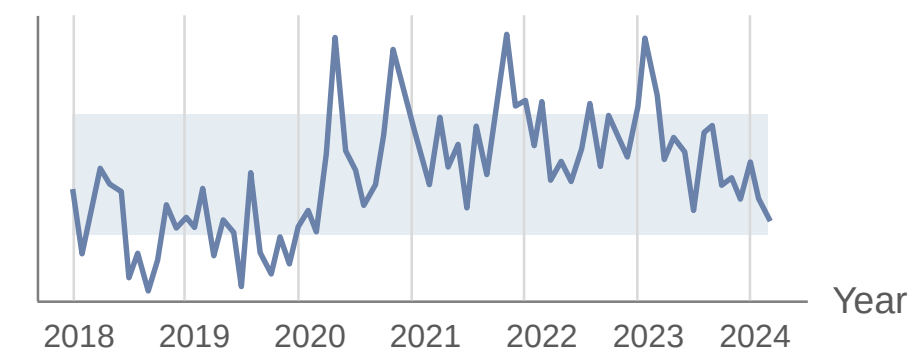
Probability distribution



Behavioural patterns

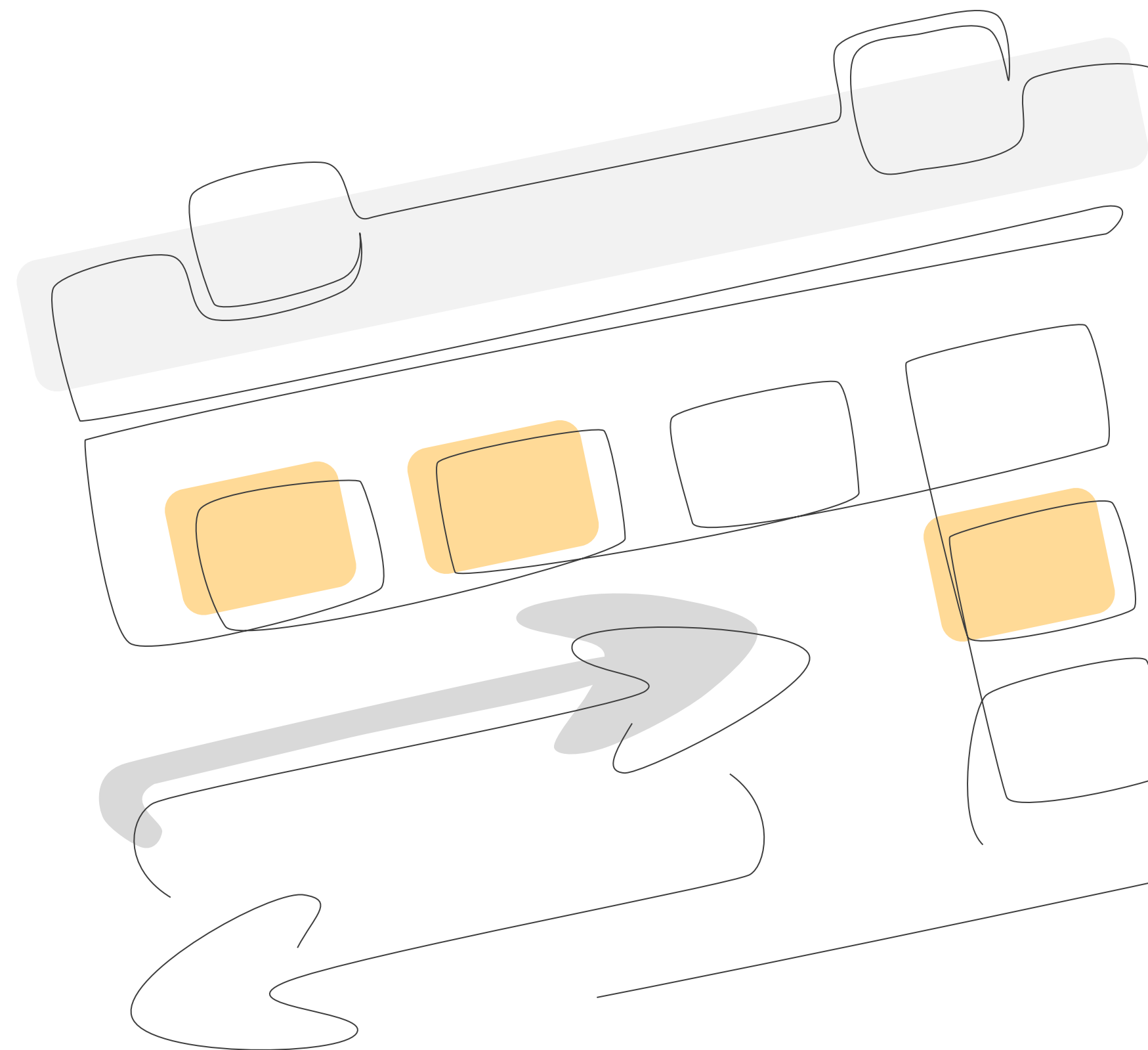
Covid-19

Responding donors / All donors (%)



6

Next steps



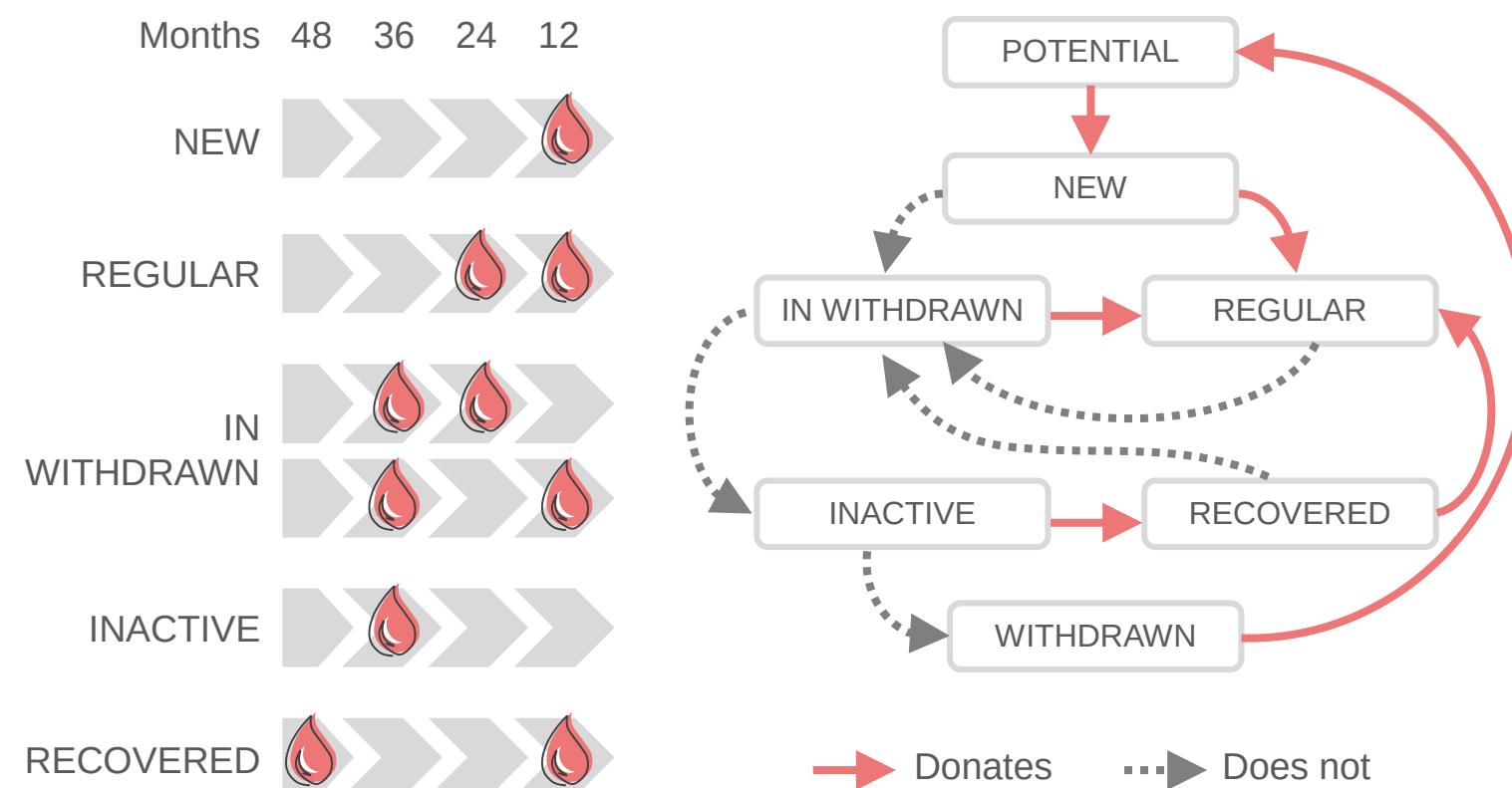
6 | Next steps

6.1 Donor selection algorithm

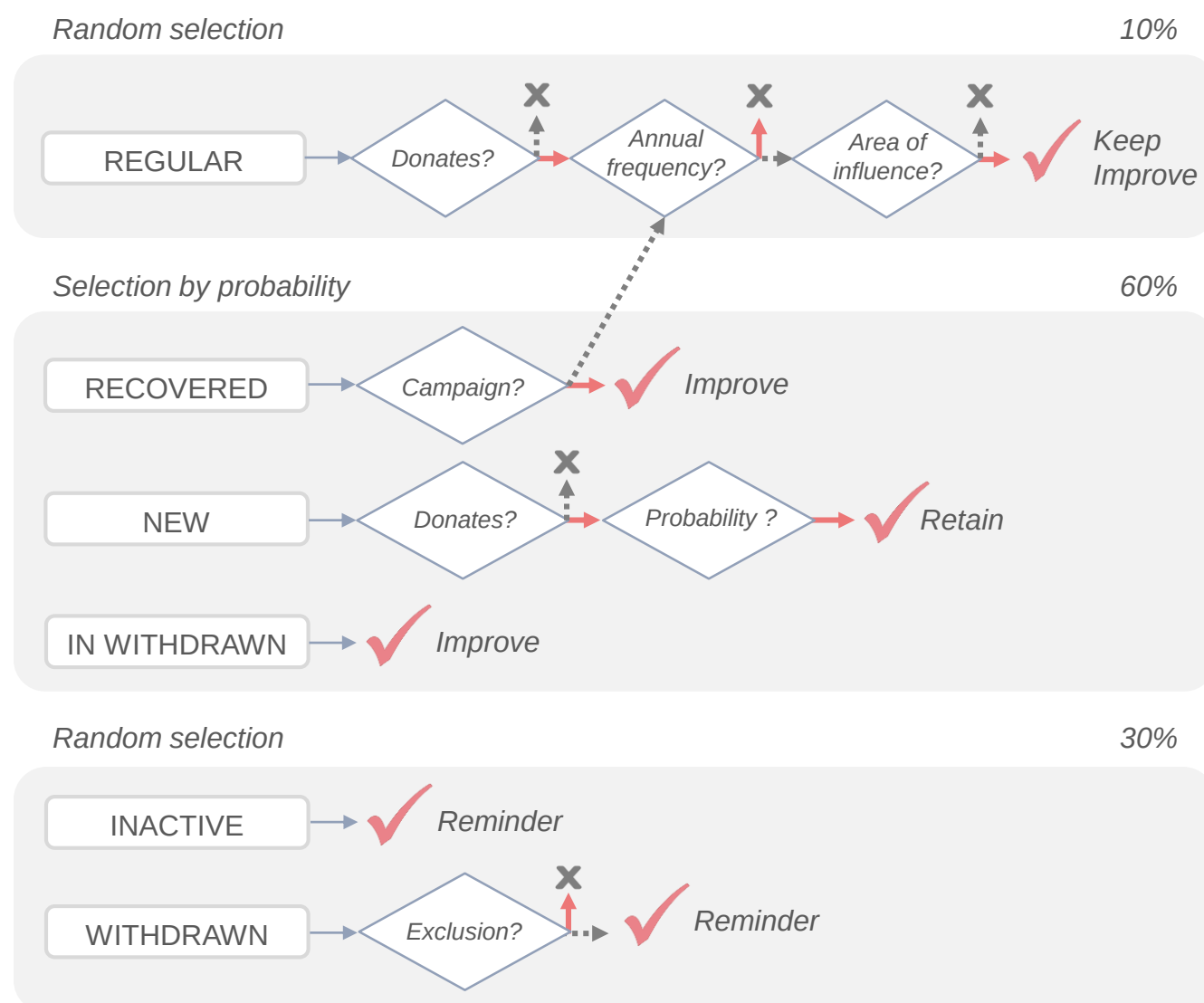
Donor transitions and segmentation

Project DOMAINE

European Donor Management in Europe

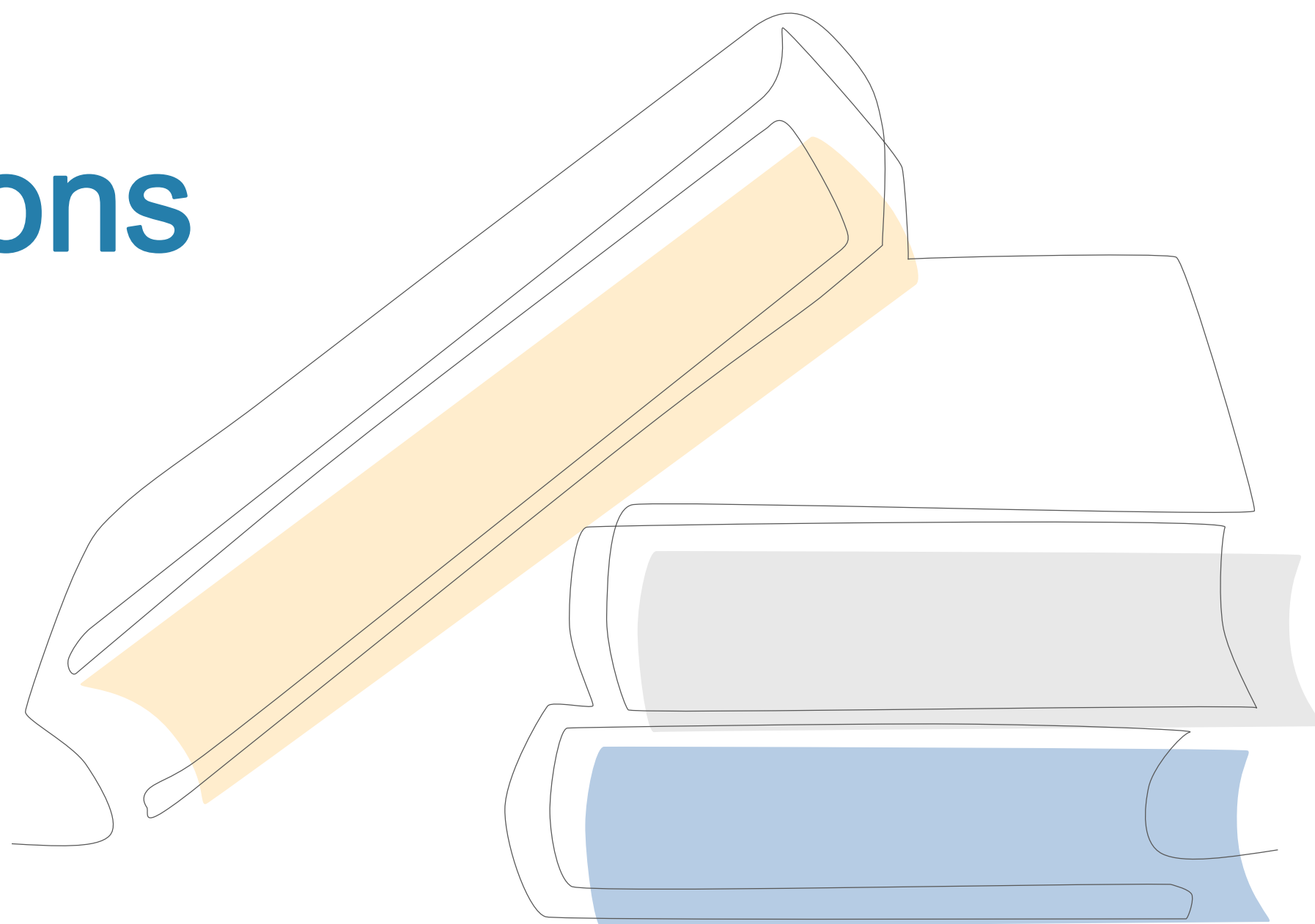


Selection algorithm

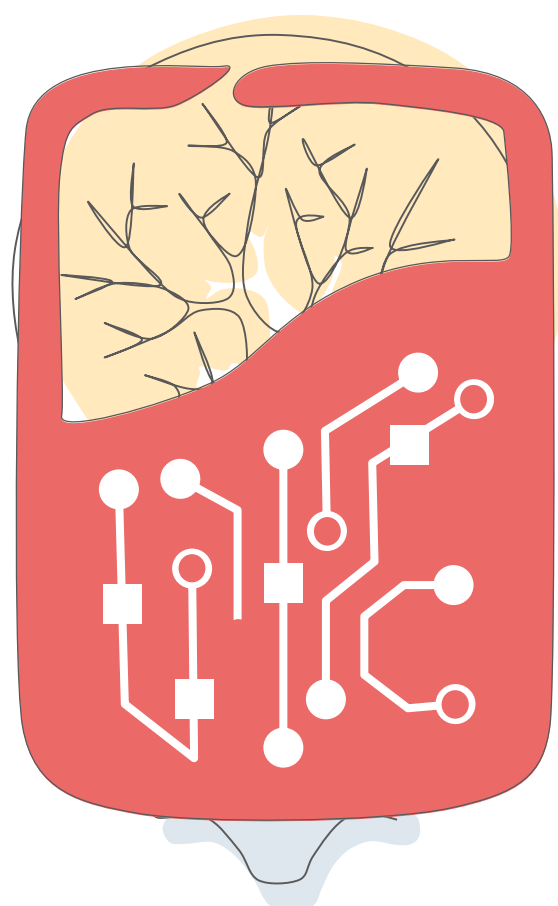


7

Conclusions



7 | Conclusions



1. AI-based prediction model capable of discriminating which donors will attend the call for donation.

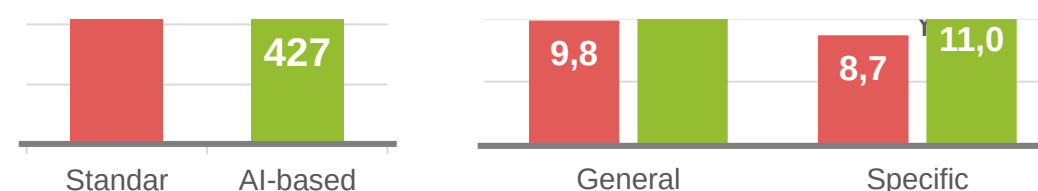
2. Additional factors influence in the final outcome and need to be accounted for. It is necessary to study how these factors influence donation to fine-tune the system.



3. The automated, AI-based system developed has great potential to optimize the calling process for donation and improve the efficiency and sustainability of the distribution of donors and donations in Catalonia.



4. AI-based strategies are a powerful asset to improve the processes that guaranty the mission of supplying blood components to the population.



Acknowledgements



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Javier Aguilera Aguilera

>setting

Carles Pi López

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Thank You!

